



Australian Government

CHC22015 Certificate II in Community Services

Release: 4

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Modification History

Release	Comments
Release 4	Release 4. Supersedes and is equivalent to CHC22015 Certificate II in Community Services release 3. Minor change to update Infection Control unit of competency.
Release 3	Release 3. Supersedes and is equivalent to CHC22015 Certificate II in Community Services release 2. Minor change to update Infection Control unit of competency.
Release 2	Release 2. Supersedes and is equivalent to CHC22015 Certificate II in Community Services release 1. Minor change to update First Aid units of competency.
Release 1	This version was released in <i>CHC Community Services Training Package release 2.0</i> and meets the requirements of the 2012 Standards for Training Packages. Significant changes to core units. Change in packaging rules.

Qualification Description

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.

Packaging Rules

Total number of units = 9

- 5 core units
- 4 elective units, consisting of:
 - at least 2 units from the electives listed below
 - up to 2 units from the electives listed below, any endorsed Training Packages or accredited courses – these units must be relevant to the work outcome

All electives chosen must contribute to a valid, industry-supported vocational outcome.

Core units

CHCCOM001	Provide first point of contact
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS001	Participate in workplace health and safety
BSBWOR202	Organise and complete daily work activities

Elective units

CHCCDE003	Work within a community development framework
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCECE002	Ensure the health and safety of children
CHCECE004	Promote and provide healthy food and drinks
CHCECE015	Attend to daily functions in home based child care
CHCPRT001	Identify and respond to children and young people at risk
CHCVOL001	Be an effective volunteer
HLTAID010	Provide basic emergency life support
HLTINF006	Apply basic principles and practices of infection prevention and control
BSBWOR201	Manage personal stress in the workplace
FSKDIG03	Use digital technology for routine workplace tasks
FSKLRG09	Use strategies to respond to routine workplace problems
FSKLRG11	Use routine strategies for work-related learning
FSKNUM14	Calculate with whole numbers and familiar fractions, decimals and percentages for work
FSKOCM07	Interact effectively with others at work
FSKRDG10	Read and respond to routine workplace information
FSKWTG09	Write routine workplace texts

Qualification Mapping Information

No equivalent qualification.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>