



Australian Government

Assessment Requirements for BSBMGT801

Direct the development of a knowledge management strategy for a business

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with BSB Business Services Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- research, implement, monitor and modify a knowledge management strategy for a business
- analyse and document the effectiveness of existing knowledge management systems
- research knowledge management options in the marketplace
- recommend an approach to knowledge management that meets organisational needs including a business case.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- explain knowledge management concepts, processes and trends
- outline internal and external sources of information
- differentiate between knowledge management and information management systems
- describe the legal, ethical and security issues relating to knowledge management
- outline organisational change management theory and methods
- explain records management and database management principles as they relate to knowledge management, particularly meta data.

Assessment Conditions

Assessment must be conducted in a safe environment where evidence gathered demonstrates consistent performance of typical activities experienced in the management and leadership field of work and include access to:

- legislation, regulations and codes of practice

- organisational policies and procedures
- business equipment and resources
- case studies and, where possible, real situations.

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=11ef6853-ceed-4ba7-9d87-4da407e23c10>