



Australian Government

Assessment Requirements for BSBINS510 Develop community and stakeholder relationships in a library environment

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with BSB Business Services Training Package Version 7.0.

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- establish and maintain relationships with three different stakeholder groups in a library environment.

In the course of the above, the candidate must:

- facilitate effective consultation with a broad range of stakeholders relevant to the industry.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- promotion, advocacy and networks in libraries
- stakeholder groups, including special needs and cultural considerations
- key features, costs and benefits of different consultation mechanisms
- networking techniques and strategies
- relevant organisational policies and procedures.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- strategic plans and relevant policies and procedures manuals
- resources to implement consultation processes
- interaction with others.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=11ef6853-ceed-4ba7-9d87-4da407e23c10>