



Australian Government

AVI20208 Certificate II in Aviation (Flight Operations)

Revision Number: 1

AVI20208 Certificate II in Aviation (Flight Operations)

Modification History

Not applicable.

Description

Rationale:

A general qualification for the Aviation Industry. Successful completion will require competency in 14 units that relate to work defined as Aviation (Flight Operations).

Performance of a prescribed range of functions involving known routines and procedures and some accountability for the quality of outcomes.

Occupations may include:

Cabin crew

Cargo services operator.

Pathways Information

Not applicable.

Licensing/Regulatory Information

Not applicable.

Entry Requirements

Not applicable.

Employability Skills Summary

Employability Skills Summary for AVI20208 Certificate II in Aviation (Flight Operations)

The following table contains a summary of the employability skills as identified by the Aviation Industry for this qualification. This table should be interpreted in conjunction with the detailed requirements of each unit of competency packaged in this qualification. The outcomes described here are broad industry requirements that may vary depending on packaging options.

Employability Skill	Industry/enterprise requirements for this qualification include:
Communication	<ul style="list-style-type: none"> • Implement and monitor communication systems and procedures required for aviation flight operations • Read and interpret relevant regulations, instructions, signs and labels applicable to aviation flight operations • Speak clearly and directly on matters related to aviation flight operations • Listen to and interpret verbal information related to aviation flight operations • Write documents as part of duties, including completion of relevant forms and reports • Negotiate issues with others in the course of aviation flight operations • Recognise and interpret non-verbal signs, signals and behaviour • Use relevant communication equipment.
Teamwork	<ul style="list-style-type: none"> • Collaborate with others in the course of aviation flight operations • Provide situational leadership as appropriate in the aviation flight workplace • Motivate others in the workplace • Assist others in the workplace to achieve and maintain competence • Assist in the resolution of any interpersonal conflicts that may arise during aviation flight operations • Avoid and prevent the harassment of others in the workplace • Work with persons of different ages, gender, race, religion, political persuasion, etc.
Problem solving	<ul style="list-style-type: none"> • Identify and solve or report problems arising in the course of aviation flight operations

Employability Skill**Industry/enterprise requirements for this qualification include:**

- Monitor and anticipate problems that may occur in the course of aviation flight operations including hazards and risks and take appropriate action to report or resolve the problems within limits of responsibility
- Identify and control hazards and risks in a range of aviation flight situations and take appropriate precautions
- Use mathematics to solve various calculations related to aviation flight operations.

Initiative and enterprise

- Modify activities dependent on differing aviation flight situations and contingencies
- Take appropriate initiatives in a range of operational situations such as those above
- Respond appropriately to any changes in equipment, standard operating procedures and the working environment.

Planning and organising

- Follow and apply operational and emergency plans, systems and procedures
- Monitor systems and procedures for compliance with regulations and codes of practice
- Implement the workplace security and safety management systems
- Monitor and evaluate operational performance and compliance
- Collect and interpret information needed in the course of aviation flight operations
- Organise and plan own work activities
- Manage time and priorities in the course of aviation flight operations.

Self management

- Interpret and apply regulations and instructions
- Establish and follow own work plans and schedules
- Evaluate own work performance.

Learning

- Contribute to learning and assessment activities in the workplace
- Assist others to adapt to any changes in workplace systems, equipment, procedures and the workplace operating environment
- Assist in the instruction, coaching or mentoring of others in the workplace

Employability Skill**Industry/enterprise requirements for this qualification include:**

- Contribute to the assessment of the competence of others in the workplace
- Adapt own competence in response to any changes in aviation flight operations
- Update own knowledge and skills required for aviation flight activities.

Technology

- Use equipment and materials required during aviation flight operations
- Follow and apply operational and servicing instructions for equipment used during aviation flight operations
- Follow and apply OH&S procedures when using aviation flight equipment and facilities.

Packaging Rules**Requirements for completion of the qualification:**

A successful assessment outcome for a total **14 units**, comprising:

- at least 5 and up to 7 units from Certificate I in Aviation
- where less than seven units are selected, the remaining units should be drawn from a Certificate I qualification from any currently endorsed national Training Package or Accredited Course.

plus

- at least 5 and up to 7 units from Certificate II units listed below.
- where less than seven units are selected from the list below, the remaining units should be drawn from a relevant Certificate II qualification from any currently endorsed national Training Package or Accredited Course.

Field	Unit
A Handling/Cargo/Stock	TLIA1307C Receive goods
	TLIA1407C Use product knowledge to complete work operations
	TLIA2007C Replenish stock
	TLIA2207C Participate in stocktakes

B	Equipment Checking and Maintenance	TLIB107C	Check and assess operational capabilities of equipment
		TLIB2907B	Use and maintain minor mechanical equipment
D	Load Handling	AVID2006A	Load and secure aviation freight and baggage
		TLID307D	Handle dangerous goods/hazardous substances
		TLID1607C	Load and unload explosives and dangerous goods
E	Communication and Calculations	TLIE707B	Use communication systems
		TLIE807C	Process workplace documentation
F	Safety Management	AVIF2010B	Implement regulations and policies during aircraft safety and service operations
		AVIF2014A	Undertake aircraft underwater escape and survival
		TLIF1007C	Apply fatigue management strategies
		TLIF1207C	Apply safe procedures when handling/transporting dangerous goods or explosives
G	Teamwork	TLIG707B	Work in a socially diverse environment
I	Customer Service	AVII2001B	Provide customer service on an aircraft
		AVII2003C	Carry out beverage service on an aircraft
		AVII2004B	Provide advice on a cuisine on an aircraft
		AVII2006B	Conduct in-flight retailing
		AVII2008B	Provide assistance to transit and arriving passengers
		AVII2009B	Serve wine to aircraft passengers
		AVII2014B	Provide transport services to passengers with special needs

J	Quality	TLIJ107C	Apply quality procedures
K	Technology	TLIK107C	Use infotechnology devices and computer applications in the workplace
L	Resource Management	TLIL807C	Complete routine administrative tasks
O	Security	TLIO1307C	Administer the security of assets and facilities
P	Administrative and Finance	TLIQ107D	Conduct financial transactions
		TLIQ1207B	Sell products and services
U	Environment	TLIU707B	Care for the environment
W	Equipment and Systems Operations	AVIW2029A	Operate aircraft refuelling nozzle
		AVIW2030A	Be airborne extracted by suspended rope
		AVIW2031A	Be airborne extracted using suspended extraction equipment
		AVIW2032A	Fast rope from a helicopter
		AVIW2033A	Rappel from a helicopter