



Australian Government

**Assessment Requirements for AVIO0036
Manage disruptive behaviour and unlawful
interference within a transport security
environment**

Assessment Requirements for AVIO0036 Manage disruptive behaviour and unlawful interference within a transport security environment

Modification History

Release 1. This is the first release of this unit of competency in the AVI Aviation Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements, performance criteria and range of conditions on at least one occasion and include:

- adapting to differences in equipment in accordance with manufacturer instructions
- applying relevant legislation and workplace procedures
- communicating effectively with others by a range of means such as verbal, non-verbal, written and digital
- completing relevant documentation
- identifying and correctly using relevant equipment
- identifying hazards, assessing risks, and implementing control measures
- implementing work health and safety (WHS)/occupational health and safety (OHS) procedures and relevant regulations
- reporting and/or rectifying problems, faults or malfunctions promptly, in accordance with workplace procedures
- selecting and using required personal protective equipment conforming to industry and WHS/OHS standards
- using control and restraint techniques to safely restrain a person who is committing an offence
- using physical control techniques to safely prevent an unauthorised person from entering a secure area
- working collaboratively with others
- working systematically with required attention to detail without injury to self or others, or damage to goods or equipment.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements, performance criteria and range of conditions and include knowledge of:

- consequences of excessive or inappropriate use of force
- control and restraint techniques including:

- isolation and containment
- locking and holding techniques
- takedown technique
- verbal direction
- issues needing to be referred to appropriate authorities
- legal and ethical consideration relevant to recognising and responding to behaviours of concern including:
 - duty of care
 - human rights
 - work health and safety
- methods of restraint and associated effects including signs and symptoms of positional asphyxia
- methods to identify and resolve disruptive behaviours
- physical control techniques including:
 - blocking
 - body positioning
 - empty hand techniques
- relevant legislation and workplace procedures relating to disruptive behaviour and unlawful interference within a transport security environment
- relevant WHS/OHS and environmental protection procedures and guidelines
- relevant workplace reporting processes
- risks and hazards when managing disruptive behaviour and unlawful interference within aviation and related actions to control the risk
- strategies for dealing with behaviours of concern
- use of force principles including:
 - applying minimum necessary force to prevent or stop a threat and ceasing use of force as soon as it is no longer required
 - conducting dynamic risk assessments
 - reasonable and proportionate force.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy

requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and PPE currently used in industry.

Links

Companion Volume Implementation Guides are found in VETNet' -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=4725260a-0af3-4daf-912b-ef1c2f3e5816>