



Australian Government

Assessment Requirements for AVIO0028

Conduct primary screening of persons

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the AVI Aviation Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements, performance criteria and range of conditions on at least one occasion and include:

- applying relevant regulatory requirements and workplace procedures in identification of weapons, explosives and prohibited items
- communicating effectively with people from different social, cultural and ethnic backgrounds and of varying physical and mental abilities
- complying with relevant legislative requirements applicable to own work environment and role when conducting primary screening
- conducting pre-operational checks to confirm functionality of screening equipment
- ensuring correct process of persons undergoing primary screening
- identifying and controlling workplace hazards and risks
- identifying faults and determining appropriate action
- identifying potential security risks or incidents relevant to primary screening
- identifying weapons, explosives and prohibited items accurately
- inspecting the primary screening area to ensure correct layout and removal of potential hazards
- maintaining goodwill and professionalism when dealing with people at screening point
- modifying approaches in accordance with legislative requirements and workplace procedures when screening infants, children and persons with specific needs
- monitoring and anticipating operational problems and hazards that could cause delays for passengers at screening point and taking appropriate action in notifying relevant persons
- preparing documentation and maintaining records
- presenting a professional image to members of the public and colleagues
- recognising suspicious behaviour and responding in accordance with legislative requirements
- selecting and using required personal protective equipment conforming to industry and work health and safety (WHS)/occupational health and safety (OHS) standards
- using correct techniques and procedures in accordance with WHS/OHS procedures, legislative requirements and workplace procedures.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements, performance criteria and range of conditions and include knowledge of:

- access requirements to secure areas including persons exempt from screening
- alternate primary screening methods for individuals with special circumstances
- difference between primary and secondary screening of persons
- duty of care, code of conduct and code of ethics requirements
- items that require divestment to be screened separately
- manufacturer instructions and workplace procedures
- operational principles, capabilities and limitations of security screening equipment including body scanners and walkthrough metal detectors
- positive alarm response procedures
- principles of customer service and communications for minimising delays of passengers
- principles of effective communication including interpersonal techniques
- procedures for referring persons to secondary screening
- procedures for reporting the detection of suspected weapons, explosives and prohibited items
- procedures for scanning infants, children and persons with specific needs
- procedures in response to persons not consenting to primary screening
- WHS/OHS procedures relevant to conducting primary screening of persons using security screening equipment
- workplace procedures to be followed when security screening equipment does not meet the required standard during testing.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and PPE currently used in industry.

Links

Companion Volume Implementation Guides are found in VETNet' -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=4725260a-0af3-4daf-912b-ef1c2f3e5816>