



Australian Government

Assessment Requirements for AVIO0024 Facilitate screening of people with special circumstances

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the AVI Aviation Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying relevant regulatory requirements and workplace procedures
- communicating effectively with people from different social, cultural and ethnic backgrounds and of varying physical, cognitive and sensory abilities
- complying with applicable legislative requirements applicable to own work environment and role when setting up and operating screening equipment
- complying with applicable regulatory requirements and workplace procedures
- identifying weapons, explosives, prohibited items accurately
- maintaining goodwill and professionalism when dealing with people at screening point
- modifying approaches in accordance with legislative requirements and workplace procedures when screening infants, children and persons with special circumstances
- monitoring and anticipating operational problems and hazards that could cause delays for passengers at screening point and taking appropriate action in resolving the issue
- preparing documentation and maintaining records
- presenting a professional image to members of the public and colleagues
- maintaining awareness of person's personal effects
- recognising suspicious behaviour and responding in accordance with regulatory requirements
- using correct techniques and procedures in accordance with work health and safety (WHS) regulations, legislative requirements and WHS Act.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- Australian Human Rights Commission (AHRC), which investigates complaints about discrimination and human rights breaches in Australia
- aviation legislation and regulations, including discrimination and human rights
- assistive technology, medically-prescribed devices and aids
- assistive technology and assistance animals used to improve and enhance people's safety, balance, mobility, functionality and independence

- cultural, racial, religious and clothing aspects that may form part of people's observance
- different types of disabilities people live with
- different types of health conditions that may require special security screening methods
- discrimination, cultural beliefs, and human rights considerations in security screening processes, including:
 - Disability Discrimination Act
 - Racial Discrimination Act
 - Sex Discrimination Act
 - Convention on the Rights of Persons with Disabilities
- communication with carers
- communicating screening requirements, including:
 - obtaining explicit consent for frisk searches
 - offering the use of a private screening facility for frisk searches
- effective person-centred communication, including:
 - establishing rapport
 - identifying person's preferences and exchange of information
 - facilitating resolution of issues
 - defusing potentially difficult situations
 - using a variety of communication formats
- industry expectations and standards guidelines relating to passengers with special circumstances
- legislation and regulations that apply to alternative security screening processes
- modelling appropriate forms of communication and behaviour
- needs and issues faced by people with special circumstances:
 - person with an infant in child carrier
 - person with vision impairment
 - person with hearing impairment
 - person accompanied by an assistance animal
 - person with prosthetic device, medical device or equipment
 - person with mobility impairment
 - person who requires assistance accompanied by carer
 - person who has special circumstances that are not immediately apparent
- screening methods used for people with special circumstances
- security and safety of the traveller's separated items when alternative security screening procedures are being conducted
- types of assistive technology, medically-prescribed devices and aids that affect screening equipment
- types of health conditions that require use of medical devices and aids to improve health and wellbeing.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- relevant materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including workplace procedures, regulations, codes of practice, guidance material and operation manuals
- acceptable means of simulation assessment.

Links

Companion Volume Implementation Guides are found in VETNet' -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=4725260a-0af3-4daf-912b-ef1c2f3e5816>