



Australian Government

Assessment Requirements for AVID0004 Conduct baggage handling operations

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the AVI Aviation Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements, performance criteria and range of conditions on at least one occasion and include:

- adapting to differences in equipment and operating environment in accordance with standard operating procedures (SOPs)
- applying precautions and required action to minimise, control or eliminate identified hazards
- applying relevant legislation and workplace procedures
- communicating effectively with others
- completing relevant documentation
- identifying and correctly using relevant equipment
- implementing contingency plans
- implementing work health and safety (WHS) procedures and relevant regulations
- interpreting and following operational instructions and prioritising work
- modifying activities depending on workplace contingencies, situations and environments
- monitoring and anticipating operational problems and hazards and taking appropriate action
- monitoring work activities in terms of planned schedule
- operating electronic communications equipment to required protocol
- reading, interpreting and following relevant regulations, instructions, procedures, information and signs
- reporting and/or rectifying identified problems promptly in accordance with regulatory requirements and workplace procedures
- selecting and using required personal protective equipment (PPE) conforming to industry and WHS standards, including:
 - hearing protection
 - protective clothing
 - safety footwear
 - safety gloves
- working collaboratively with others
- working systematically with required attention to detail without injury to self or others, or damage to goods or equipment.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements, performance criteria and range of conditions and include knowledge of:

- features and differences in various types of baggage handling equipment used at Australian airports
- hazards that exist when carrying out baggage handling operations, including:
 - baggage containing illegal substances
 - baggage found to be a security risk
 - baggage of unusual shape or physical size
 - dust
 - heavy baggage
 - incorrectly labelled baggage
 - jet blast
 - moving airport vehicles and tugs in the vicinity of baggage handling areas
 - moving belts and automated baggage equipment
 - noise
 - overweight baggage
 - use of incorrect lifting techniques for baggage concerned
- manufacturer instructions for relevant equipment used during baggage handling operations
- principles of safe and effective baggage handling
- problems that may occur when carrying out baggage handling operations and appropriate action that should be taken in each case
- relevant sections of Civil Aviation Safety Regulations (CASRs) and Civil Aviation Orders pertaining to airside safety procedures
- relevant WHS and environmental procedures and regulations
- risks that exist when carrying out baggage handling operations and related risk control procedures and precautions
- workplace procedures for baggage handling operations.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace

conditions.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- relevant materials, tools, equipment and personal protective equipment currently used in industry.
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- acceptable means of simulation assessment

Links

AVI Training Package Companion Volume Implementation Guide available on VET Net: - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=4725260a-0af3-4daf-912b-ef1c2f3e5816>