Australian Government

AVI40216 Certificate IV in Aviation (Aviation Supervision)

Release 2

AVI40216 Certificate IV in Aviation (Aviation Supervision)

Modification History

Release 2. This is the second release of this qualification in the AVI Aviation Training Package. The elective unit AVIO2006 Control access to and exit from an airside security zone or landside security zone at an airport was recoded to AVIO0007 Control access to and exit from a security sensitive area.

Release 1. This is the first release of this qualification in the AVI Aviation Training Package.

Qualification Description

This qualification provides individuals with technical and non-technical aviation skills to operate effectively in a broad range of ground operations and service roles.

Individuals working at this level will apply knowledge and skills to demonstrate autonomy and judgement and to take limited responsibility in known and stable contexts within established parameters.

Licensing, legislative, regulatory and certification requirements that apply to this qualification can vary between states and territories. Compliance with these requirements may be required nationally and/or in various jurisdictions.

Use for Defence Aviation is to be in accordance with relevant Defence Orders, Instructions, Publications and Regulations.

Occupations may include:

- Aerodrome Operations Supervisor
- Aviation Supervisor
- Cabin Service Supervisor
- Cargo Service Supervisor
- Customer Service Supervisor
- Ramp Operations Supervisor.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

A total **23 units of competency** comprising:

13 core units listed below **plus**

10 general elective units from the general elective units listed below. The general elective

units must contribute to the vocational outcomes of the qualification.

Where imported units are selected, care must be taken to ensure that all prerequisite units specified are complied with.

Core units

AVIF0004	Implement aviation risk management processes
AVIF0005	Implement aviation fatigue risk management processes
AVIF0014	Manage human factors in aviation operations
AVIL0001	Manage shifts, crewing and rostering activities in aviation
BSBLDR403	Lead team effectiveness
BSBMGT401	Show leadership in the workplace
BSBMGT402	Implement operational plan
BSBWHS401	Implement and monitor WHS policies, procedures and programs to meet legislative requirements
TLIE4006	Collect, analyse and present workplace data and information
TLIF4014	Develop and maintain a safe workplace
TLIG4006	Facilitate work teams
TLIL4009	Manage personal work priorities and professional development
TLIL4033	Promote effective workplace practice

General elective units

AVIB3005	Inspect and report on aerodrome serviceability
AVIB3006	Inspect and report on serviceability of aerodrome lighting systems
AVIB3007	Inspect and report on obstacle limitation surfaces
AVIC4002	Administer airside driving
AVIE0001	Operate aeronautical radio
AVIF0001	Apply aircraft safety procedures
AVIF0007	Implement threat and error management strategies
AVIF0011	Manage aircraft passengers and cargo

AVIF0012	Apply aviation work health and safety procedures
AVIF3005	Maintain the safety of people and aircraft
AVIF3006	Respond to abnormal and emergency situations in an aircraft
AVIF3012	Apply relevant laws and regulations to the operation of an aerodrome
AVIF3025	Facilitate the safety of aerodrome works and works site access
AVIF3026	Facilitate an aerodrome emergency response
AVIF4008	Supervise cabin safety and security
AVIG2003	Work in a socially diverse environment
AVII3010	Carry out aircraft business and first class meal and non-alcoholic beverage service
AVII4013	Supervise cabin operations
AVII4015	Monitor and enhance customer service excellence
AVIJ4002	Conduct quality control operations related to refuelling and defuelling aircraft
AVIL3003	Plan an aircraft load
AVIL3004	Assess pavement concessions
AVIO0007	Control access to and exit from a security sensitive area
AVIO4003	Implement airside access
AVIW3023	Implement wildlife hazard control measures
AVIW4034	Supervise aircraft refuelling
AVIW5022	Coordinate the removal of disabled aircraft
BSBAUD402	Participate in a quality audit
BSBHRM405	Support the recruitment, selection and induction of staff
BSBMGT502	Manage people performance
BSBPMG410	Apply project time management techniques
BSBWOR502	Lead and manage team effectiveness

Australian Industry Standards

HLTAID003	Provide first aid
HLTAID006	Provide advanced first aid
HLTAID007	Provide advanced resuscitation
TLIA2011	Package goods
TLIA3002	Maintain container/cargo records
TLIA4005	Check and evaluate records and documentation
TLIA4025	Regulate temperature controlled stock
TLIA4030	Prepare cargo for export
TLIA4031	Consolidate freight
TLIA4032	Organise transport of freight or goods
TLIA4033	Organise international transport of freight
TLIC4006	Drive multi-combination vehicle
TLIE4013	Apply workplace statistics
TLIF4007	Implement and coordinate accident-emergency procedures
TLIF4064	Manage fatigue management policy and procedures
TLII4001	Coordinate quality customer service
TLII4005	Market services and products to clients
TLIJ5007	Conduct internal quality audits
TLIL4005	Apply conflict/grievance solution strategies
TLIL4010	Assess and confirm customer transport requirements
TLIL4032	Implement equal employment equity strategies
TLIO3007	Undertake emergency response action to a security threat
TLIP4001	Develop plans to meet customer and organisation needs
TLIP4002	Facilitate and capitalise on change in the workplace
TLIP4005	Manage workplace information
TLIP4031	Maintain customer credit accounts and services

Australian Industry Standards

TLIP5007	Contribute to the development of a workplace learning environment
TLIR4001	Monitor supplier performance
TLIR4002	Source goods/services and evaluate contractors
TLIR4003	Negotiate a contract
TLIU4001	Implement and monitor environmental protection policies and procedures
TLIU5006	Conduct environmental audits

Qualification Mapping Information

This qualification replaces but is **not** equivalent to:

- AVI40408 Certificate IV in Aviation (Ground Operations and Service)
- AVI40508 Certificate IV in Aviation (Leadership and Supervision).

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=4725260a-0af3-4daf-912b-ef1c2f3e5816