Australian Government

AVI30219 Certificate III in Aviation (Cabin Crew)

Release: 5

AVI30219 Certificate III in Aviation (Cabin Crew)

Modification History

Release 5. Updated superseded elective unit AVIF0038.

Release 4. Updated superseded imported elective unit.

Release 3. Updated superseded HLT, BSB and TLI elective units.

Release 2. Modifications have been made to:

- Unit AVII0013 deleted due to zero enrolments

Release 1. This is the first release of this qualification in the AVI Aviation Training Package.

Qualification Description

This qualification reflects the roles of cabin crew personnel performing normal and emergency cabin crew duties in support of commercial or Defence aviation operations.

Cabin crew duties include applying technical and non-technical aviation skills and knowledge to cabin service and cargo operations.

This qualification forms some of the requirements for certification by the Civil Aviation Safety Authority (CASA) as a task specialist or other aerial work operations as directed by Civil Aviation Safety Regulation (CASR) Part 138 Aerial work operations.

Civil and military cabin crew seeking certification should check these requirements with CASA.

Occupations may include:

- Cabin Crew
- Crew Attendant
- Flight Attendant.

Entry Requirements

There are no entry requirements for this qualification.

However, first aid certification, a Responsible Service of Alcohol certificate and other regulatory requirements are essential for employment.

Packaging Rules

A total of **21 units of competency** comprising:

13 core units listed below **plus:**

8 general elective units from the general elective units listed below**.**

Up to 3 general elective units may be selected from any relevant nationally endorsed Training Package or accredited course. The general elective units must contribute to the vocational outcomes of the qualification.

Where imported units are selected, care must be taken to ensure that all prerequisite units specified are complied with.

Core units

AVIB0001	Manage and carry out pre- and post-flight cabin checks
AVIF0023	Apply aircraft safety procedures
AVIF0034	Apply aviation work health and safety procedures
AVIF0041	Maintain the safety of people and aircraft
AVIF0042	Respond to abnormal and emergency situations in an aircraft
AVIG0003	Work effectively in the aviation industry
AVIO0017	Manage disruptive behaviour and unlawful interference with aviation
AVIO0019	Apply and monitor aviation workplace security procedures
AVIZ0004	Maintain security awareness and vigilance in an aviation workplace
BSBWOR301	Organise personal work priorities and development
TLIE3004	Prepare workplace documents
TLIF2018	Operate firefighting equipment
TLIO0001	Undertake emergency response action to a security threat

General elective units

AVIF0024	Provide first aid in an aviation environment
AVIF0026	Implement aviation risk management processes
AVIF0035	Manage human factors in aviation operations
AVIF0036	Implement regulations and policies during aviation safety and service operations
AVIF0048	Undertake aircraft underwater escape and survival
AVIF0040	Employ fatigue risk management practices in an aviation workplace
AVII0003	Advise on major services and attractions at aviation destinations

AVII0004   Provide quality customer service

AVII0005   Provide customer service on an aircraft

AVII0006   Carry out beverage service on an aircraft

AVII0007   Provide advice about cuisine on an aircraft

AVII0008   Conduct in-flight retailing

AVII0011   Carry out food preparation and service on an aircraft

AVII0012   Apply knowledge of the structure, products and services of an airline operator

BSBLDR301   Support effective workplace relationships

BSBOPS301   Maintain business resources

BSBOPS402   Coordinate business operational plans

BSBTWK201   Work effectively with others

HLTAID011   Provide First Aid

SITHFAB021   Provide responsible service of alcohol

TLIG0002   Lead a work team

TLII0004   Provide assistance to customers

Qualification Mapping Information

This qualification replaces but is equivalent to AVI30116 Certificate III in Aviation (Cabin Crew).

Links

Companion Volume Implementation Guides are found in VETNet' - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=4725260a-0af3-4daf-912b-ef1c2f3e5816