Australian Government

AUR40512 Certificate IV in Vehicle Loss Assessing

Release: 1

INDUSTRY
SKILLS
COUNCILS
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AUR40512 Certificate IV in Vehicle Loss Assessing

Modification History

Release	Comment
Release 1	Replaces AUR40511 Certificate IV in Vehicle Loss Assessing Unit code updated to meet policy requirements

Description

This qualification covers the skills and knowledge required to perform a range of high level evaluation and assessment functions in the vehicle loss assessing industry. It is suitable for entry into the vehicle loss assessing industry.

Job roles and employment outcomes
The Certificate IV in Vehicle Loss Assessing is intended to prepare an individual working as a vehicle loss assessor in the vehicle loss assessing industry. The vehicle loss assessing job role may include assessing one or more of the following vehicle types:

- light vehicle
- commercial vehicle
- heavy vehicle
- agricultural and plant equipment
- recreational vehicle
- motorcycle.

Application
This qualification is suitable for an Australian Apprenticeship pathway.

Additional qualification advice
Training organisations are advised that in addition to the technical knowledge outlined in the relevant units of competency, any appropriate specialised technical knowledge related to the vehicle type chosen by the individual should be included in any training plan.

Pathways Information

Pathways from the qualification
Further training pathways from this qualification include AUR50112 Diploma of Automotive Management, or other relevant qualifications in the insurance-related industries.

Licensing/Regulatory Information

There are no specific licences that relate to this qualification. However, some units in this qualification may have licensing or regulatory requirements, depending on the work context. Local regulations should be checked for details.

Entry Requirements

Those undertaking Certificate IV in Vehicle Loss Assessing are required to have completed an automotive Certificate III qualification in one of the following disciplines:

- Automotive Vehicle Body or equivalent
- Automotive Paint or equivalent
- Automotive Mechanical or equivalent
- Automotive Electrical or equivalent.

Employability Skills Summary

EMPLOYABILITY SKILLS QUALIFICATION SUMMARY	
The following table contains a summary of the employability skills as identified by the automotive industry for this qualification. The employability skills facets described here are broad industry requirements that may vary depending on qualification packaging options.	
Employability skill	**Industry/enterprise requirements for this qualification include:**
Communication	- communicating with colleagues and customers to gather information about their needs - listening to and following complex oral instructions - reading, interpreting, writing and presenting reports - writing clear and detailed instructions - negotiating effectively - reading, interpreting and questioning legal, financial and other business documentation
Teamwork	- working within own role to support team activities - referring queries to colleagues - identifying and using the strengths of other team members - providing coaching, mentoring and feedback to other team members to develop skills and knowledge related to vehicle loss assessment - working with vehicle repairers
Problem solving	- finding, analysing and interpreting data - determining appropriate strategies to complete tasks in a timely and efficient manner - diagnosing customer issues and taking action to resolve them - applying a range of problem-solving strategies - seeking information from various sources to determine causes of problem - using numerical skills to calculate costs and prices of vehicle systems and components
Initiative and enterprise	- contributing to the strategic direction of the enterprise - identifying learning opportunities to improve work practices - evaluating tasks to improve efficiency - suggesting improvements to the structure and design of existing systems - developing innovative solutions to business challenges - identifying business opportunities
Planning and organising	- organising loss assessment information - organising resources, equipment and timelines - planning for contingencies

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EMPLOYABILITY SKILLS QUALIFICATION SUMMARY

The following table contains a summary of the employability skills as identified by the automotive industry for this qualification. The employability skills facets described here are broad industry requirements that may vary depending on qualification packaging options.

Employability skill	Industry/enterprise requirements for this qualification include:
	• organising work schedules and meetings • developing operational procedures for the business • identifying performance measures for the business
Self-management	• evaluating own performance and identifying areas for improvement • managing time to independently complete tasks • planning and reviewing own work • using judgement and discretion with confidential information
Learning	• participating in professional networks and associations to obtain and maintain knowledge and skills • actively participating in coaching and mentoring sessions to improve standards of service provision • contributing to the learning of team members • seeking assistance and expert advice on financial, legal and/or technical aspects of the job • seeking out and learning new ideas, skills and techniques
Technology	• keeping abreast of latest technology related to panel, paint, mechanical and electrical vehicle repair • using business technology to collect, analyse and provide information • applying business technology for communication, planning, financial management and operating the business

Packaging Rules

To be awarded this qualification, competency must be demonstrated in **17 units** of competency, consisting of:

- **11 core units**

plus

- **6 elective units**, of which:
    - up to **6** elective units may be chosen from the elective units listed below
    - up to **3** elective units may be chosen from a Certificate III qualification or above in this Training Package or another endorsed Training Package or accredited course, provided that the units chosen contribute to the vocational outcome of this qualification and do not duplicate the outcome of another unit chosen for the qualification.

Core units

Unit code	Unit title
Vehicle Body - Regulatory or Legal	
AURVLA4001	Identify and report vehicle claim fraud indicators
Vehicle Body - Loss Assessment or Repair Quoting	
AURVNA4001	Provide vehicle loss assessment and identify repair requirements
AURVNA4002	Provide vehicle total loss assessment
AURVNA4003	Review a vehicle repair quotation
AURVNA4004	Apply insurance industry knowledge to vehicle loss assessment
AURVNA4005	Inspect quality of vehicle repair work
AURVNA4006	Identify and value vehicle salvage
AURVNA4007	Apply automotive mechanical and electrical knowledge to vehicle loss assessment
AURVNA4008	Apply automotive body and paint knowledge to vehicle loss assessment
Vehicle Body - Loss Assessment or Repair Quoting - Body	
AURVNN4001	Evaluate vehicle bodywork for damage and identify repair requirements
Vehicle Body - Loss Assessment or Repair Quoting - Paint	
AURVNP4001	Evaluate vehicle paintwork for damage and identify refinish requirements

Elective units

Unit code	Unit title
Common - Environment	
AURAEA2002	Apply environmental and sustainability best practice in an automotive workplace
AURAEA4004	Manage environmental compliance in an automotive workplace
Common - Information Technology	
AURAKA2001	Use information technology systems
Common - Management, Leadership and Supervision	
AURAMA4005	Manage complex customer issues
Vehicle Body - Technical	
AURVTA3004	Inspect vehicle systems and determine preferred repair action
Imported Units	
BSBCCO405A	Survey stakeholders to gather and record information
BSBMGT403A	Implement continuous improvement
BSBREL402A	Build client relationships and business networks
BSBWHS301A	Maintain workplace safety
BSBWOR401A	Establish effective workplace relationships
BSBWOR404B	Develop work priorities
BSBWRK408A	Undertake negotiations
FNSPIM410A	Collect, assess and use information
PSPTRAN501A	Provide specialist vehicle technical advice

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Custom Content Section

Not applicable.