



Australian Government

Assessment Requirements for AURVNN001 Evaluate vehicle bodywork for damage and identify repair requirements

Release: 1

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Modification History

Release	Comment
Release 1	New unit of competency

Performance Evidence

Before competency can be determined, individuals must demonstrate they can perform the following according to the standards defined in this unit's elements, performance criteria and foundation skills:

- evaluate the damage on bodywork of a minimum of two vehicles and identify repair requirements, with at least one evaluation relating to minor damage and the other relating to extensive damage
- for each evaluation:
 - determine the impact of decisions in terms of commercial and safety risks
 - document bodywork materials, equipment and processes.

Knowledge Evidence

Individuals must be able to demonstrate knowledge of:

- motor vehicle mechanical, electrical, paint, panel and structural:
 - extensive damage, which is damage that affects the safety and roadworthiness of a vehicle and includes:
 - body panel damage
 - bolt-on vehicle component damage
 - mechanical component damage
 - structural component damage
 - structural damage
 - welded or bonded key structural components, such as chassis rails damage
 - faults
 - dismantling and repair methods
- minor damage, which is damage that does not affect the safety and roadworthiness of a vehicle and includes:
 - bumper bar graze
 - hail damage

- panel damage
- methods for sourcing current retail costs of vehicles and vehicle components and materials
- vehicle inspection and damage assessment procedures and methodologies, including repair set-up and dismantling procedures
- current assessing and quoting methodologies
- vehicle testing machines and procedures
- current vehicle materials and retail costs
- relevant automotive websites to locate information on current best practice and future trends in the vehicle loss assessment environment
- general insurance industry knowledge, including relevant sections of:
 - contract and insurance law
 - Insurance Contracts Act
 - intellectual property
 - Motor Vehicle Insurance and Repair Industry Code of Conduct
 - state or territory Fair Trading Act
- methods for sourcing original equipment manufacturer (OEM) or recognised agency information, component supplier specifications, workshop manuals and repair guides
- applicable commonwealth, state or territory laws, regulations and standards relating to evaluating vehicle damage, and suggesting repair materials, equipment and processes, including:
 - commercial-in-confidence practices
 - environmental regulations
 - intellectual property
 - personal legal liability
 - applicable Workplace Health and Safety Act or Occupational Health and Safety Act
- workplace policies and procedures relating to evaluating vehicle damage, and suggesting repair materials, equipment and processes, including:
 - recording and reporting procedures
 - use of digital images.

Assessment Conditions

Assessors must satisfy SNR/AQTF assessor requirements.

Competency is to be assessed in the workplace or a simulated environment that accurately reflects performance in a real workplace setting.

Where assessment of competency includes third-party evidence, individuals must provide evidence that links them to the vehicles that they have assessed, e.g. assessment reports

Assessors must verify performance evidence through questioning on skills and knowledge to ensure correct interpretation and application.

The following resources must be made available:

- a range of vehicles with both minor and extensive vehicle damage

- computer hardware, software and calculators
- internet access
- necessary tools and equipment
- relevant information, including OEM or recognised agency information and repair procedures, workshop and body repair manuals
- workplace technology.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=b4278d82-d487-4070-a8c4-78045ec695b1>

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