



Australian Government

Assessment Requirements for AURVNA002 Provide vehicle total loss assessments

Release: 1

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Modification History

Release	Comment
Release 1	New unit of competency

Performance Evidence

Before competency can be determined, individuals must demonstrate they can perform the following according to the standards defined in this unit's elements, performance criteria, range of conditions and foundation skills:

- provide a vehicle total loss assessment on a minimum of two occasions, on different damaged vehicles
- complete and submit Written-Off Vehicles Register (WOVR) information and vehicle assessment report.

Knowledge Evidence

Individuals must be able to demonstrate knowledge of:

- motor vehicle mechanical, electrical, paint, panel and structural:
 - minor and extensive damage and faults
 - dismantling and repair methods
 - transferred damage and individual vehicle design
- methods for sourcing current retail costs of vehicles and vehicle components and materials
- vehicle inspection and damage assessment procedures and methodologies, including repair set-up and dismantling procedures
- current assessing and quoting methodologies, including total loss calculation
- relevant automotive websites to locate information on current best practice and future trends in vehicle loss assessment
- general insurance industry knowledge, including relevant sections of:
 - Insurance Contracts Act
 - state or territory Fair Trading Act
 - Motor Vehicle Insurance and Repair Industry Code of Conduct
 - contract and insurance law
- methods for sourcing manufacturer and component supplier specifications, including workshop manuals and repair guides

- applicable commonwealth, state or territory laws, regulations and standards relating to inspecting vehicles and determining vehicle damage, including:
 - commercial-in-confidence practices
 - Competition and Consumer Act
 - copyright law
 - intellectual property
 - personal legal liability
 - WOVR legislation
 - Workplace Health and Safety Act or Occupational Health and Safety Act
 - environmental regulations
- workplace policies and procedures relating to vehicle inspection and determining vehicle damage, including:
 - recording and reporting procedures
 - use of digital images.

Assessment Conditions

Assessors must satisfy SNR/AQTF assessor requirements.

Competency is to be assessed in the workplace or a simulated environment that accurately reflects performance in a real workplace setting.

Where assessment of competency includes third-party evidence, individuals must provide evidence that links them to the vehicles that they have assessed, e.g. assessment reports.

Assessors must verify performance evidence through questioning on skills and knowledge to ensure correct interpretation and application.

The following resources must be made available:

- a range of operational vehicles with both minor and extensive vehicle damage
- relevant information:
 - original equipment manufacturer (OEM)
 - recognised agency information
 - design specification
 - repair procedures
 - body repair manuals
- relevant materials, resources and safety equipment, including digital camera, paperwork and personal protective equipment kit
- relevant safety materials, including workplace safety procedures
- vehicle assessment information, including assessment notification, digital images and quote.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b4278d82-d487-4070-a8c4-78045ec695b1>

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