



Australian Government

Assessment Requirements for AURATA004 Provide technical guidance

Release: 1

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Modification History

Release	Comment
Release 1	New unit of competency.

Performance Evidence

Before competency can be determined, individuals must demonstrate they can perform the following according to the standards defined in this unit's elements, performance criteria and foundation skills:

- provide technical guidance to three different co-workers on different workplace tasks, in which the work must involve:
 - accessing and interpreting relevant technical information
 - assisting with service and repair work tasks
 - providing technical information and instructions.

Knowledge Evidence

Individuals must be able to demonstrate knowledge of:

- key learning styles, including:
 - visual
 - auditory
 - kinaesthetic
- effective communication techniques, including:
 - giving full attention
 - speaking clearly and concisely
 - using appropriate language and non-verbal communication, including:
 - tone of voice
 - body language
- technical knowledge relevant to subject area
- procedures for sourcing and interpreting technical information relating to automotive service and repair.

Assessment Conditions

Assessors must satisfy NVR/AQTF assessor requirements.

Competency is to be assessed in the workplace or a simulated environment that accurately reflects performance in a real workplace setting.

Assessment must include direct observation of tasks.

Where assessment of competency includes third-party evidence, individuals must provide evidence that links them to having provided technical guidance to co-workers in the automotive workplace, e.g. on-the-job training program.

Assessors must verify performance evidence through questioning on skills and knowledge to ensure correct interpretation and application.

The following resources must be made available:

- automotive repair workplace or simulated workplace
- three different co-workers requiring technical instruction on different tasks
- supervisor, team leader or colleague with advanced technical knowledge.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b4278d82-d487-4070-a8c4-78045ec695b1>

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