



Australian Government

Assessment Requirements for AMPCOM401 Build productive and effective workplace relationships

Release: 1

Assessment Requirements for AMPCOM401 Build productive and effective workplace relationships

Modification History

Release	Comments
Release 1	This version released with AMP Australian Meat Processing Training Package Version 8.0.

Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has built and maintained a productive and effective business relationship with at least two different individuals, including for each:

- built the relationship using written and oral communication
- identified ways to improve the relationship
- used problem solving and pro-active strategies to achieve positive outcomes.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- the impact of enterprise social, ethical and business standards on workplace relationships
- factors that influence workplace relationships, including cultural and social characteristics, past experiences and industrial approaches
- networks and other sources of information that could assist in developing workplace relationships and building own knowledge and expertise
- strategies for building networks
- conflict resolution strategies
- effective communication methods.

Assessment Conditions

Assessment of the skills in this unit of competency must take place under the following conditions:

- physical conditions:
 - skills must be demonstrated in a meat processing workplace or an environment that accurately represents workplace conditions

- resources, equipment and materials:
 - communication tools and equipment
 - reporting and monitoring systems
- specifications:
 - human resources policies and procedures
- relationships:
 - interactions with work team, colleagues and customers.

Assessment for this unit must include at least three forms of evidence.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e2e56b7-698f-4822-84bb-25adbb8443a7>