



Australian Government

Assessment Requirements for AHCWRK521 Plan, implement and review a quality assurance program

Release: 1

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Modification History

Release	Comments
Release 1	This version released with AHC Agriculture, Horticulture and Conservation and Land Management Training Package Version 9.0.

Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has planned, implemented and reviewed at least one quality assurance (QA) program and has:

- determined QA objectives for the workplace
- assessed and selected a QA program using a cost benefit analysis
- documented QA processes, practices and instructions
- implemented, monitored, validated and reviewed QA processes and the QA program
- maintained required records to support the QA program.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- market projections and customer requirements
- organisational objectives
- workplace culture and values
- cost and benefit of QA implementation
- quality standards
- audit processes
- leadership and administrative skills, including change management
- human resources induction practices
- human resources performance monitoring practices
- QA recording procedures
- system analysis.

Assessment Conditions

Assessment of the skills in this unit of competency must take place under the following conditions:

- physical conditions:
 - a workplace setting or an environment that accurately represents workplace conditions
- resources, equipment and materials:
 - operating instructions relevant to QA program
- specifications:
 - codes of practice relevant to quality
- relationships:
 - managers, staff and contractors.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72>