



Australian Government

AHCPCM302 Provide information on plants and their culture

Release: 1

AHCPCM302 Provide information on plants and their culture

Modification History

Release	TP Version	Comment
1	AHCv1.0	Initial release

Application

This unit of competency describes the skills and knowledge required to provide information to clients and others about plants and their cultural requirements.

It applies to individuals who take responsibility for their own work and for the quality of the work of others. They use discretion and judgement in the selection, allocation and use of available resources. All work is carried out to comply with workplace procedures.

No occupational licensing, legislative or certification requirements are known to apply to this unit at the time of publication.

Pre-requisite Unit

Nil.

Unit Sector

Plants culture and management (PCM)

Elements and Performance Criteria

Element	Performance criteria
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Identify the issue	1.1 Initiate contact with the client when appropriate 1.2 Assist the client in explaining the issue by using attentive listening and questioning techniques 1.3 Clarify the nature of the issue by gathering all relevant information from the client 1.4 Define the issue as closely as possible according to the amount of information gathered 1.5 Advise the client that expert advice may be required to assist them further with their issue

Element	Performance criteria
2. Decide on preferred solution	2.1 Identify and develop options and strategies using available in-house and online reference material, product information, own experiences and sharing collective workplace knowledge 2.2 Examine and evaluate options and strategies using sound problem-solving techniques 2.3 Determine the optimal solution based on reasoned argument, appropriate evidence and sound cultural principles
3. Provide the preferred solution	3.1 Explain the recommended solution, method of application and probable outcomes to the client 3.2 Refer to the original source of the plant and its cultural requirements where necessary 3.3 Respond to client requests for clarification or expansion by the use of attentive listening and questioning techniques

Foundation Skills

Foundation Skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Unit Mapping Information

This unit is equivalent to AHCPCM302A Provide information on plants and their culture.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72>