



Australian Government

Assessment Requirements for AHC MER405 Provide advice on livestock products

Release: 1

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Modification History

Release	TP Version	Comment
1	AHCv1.0	Initial release

Performance Evidence

The candidate must be assessed on their ability to integrate and apply the performance requirements of this unit in a workplace setting. Performance must be demonstrated consistently over time and in a suitable range of contexts.

The candidate must provide evidence that they can:

- advise customers as to the range of livestock products available for their specific application/environment
- engage with and give advice to customers
- ensure that the advice, product type, application and suitability are understood by the customer
- advise customers on risks to worker safety or animal welfare from use of the product
- encourage add on sales
- represent the enterprise in a professional manner when dealing with customers
- follow enterprise work health and safety policies
- follow enterprise biosecurity, animal welfare policies

Knowledge Evidence

The candidate must demonstrate knowledge of:

- customer service and selling techniques
- systems and procedures for the safe handling of products
- enterprises' business values, structure, products and services
- livestock industry equipment, animal handling systems and stockfeeds
- relevant work health and safety, animal welfare and biosecurity legislation, fair trading, trade practices, and sales of goods legislation
- relevant components of State/Territory Acts relating to stock feeds

Assessment Conditions

Competency is to be assessed in the workplace or simulated environment that accurately reflects performance in a real workplace setting.

Assessors must satisfy current standards for RTOs.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72>