



Australian Government

Assessment Requirements for AHCMER305 Provide information on hardware products

Release: 1

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Modification History

Release	Comments
Release 1	This version released with AHC Agriculture, Horticulture and Conservation and Land Management Training Package Version 6.0.

Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has provided information on hardware products on at least three occasions, and has:

- engaged with and advised customer on the range of products available for their specific application and environment
- complied with relevant legislative requirements in sales environments, including fair trading, trade practices and sale of goods legislation and public liability
- represented the workplace in a timely and professional manner when dealing with customers
- applied workplace procedures for providing information on hardware products and services, and workplace health and safety requirements
- demonstrated hardware products.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- legislative requirements in sales environments, including fair trading, trade practices and sale of goods legislation and public liability
- workplace hardware product range and services, and how to source research information
- industry terminology used for hardware products
- workplace procedures for providing information on hardware products and workplace health and safety requirements.

Assessment Conditions

Assessment of the skills in this unit of competency must take place under the following conditions:

- physical conditions:
 - a workplace setting or an environment that accurately represents workplace conditions
- resources, equipment and materials:
 - hardware products
- specifications:
 - legislative requirements relevant to sales environments, including fair trading, trade practices and sale of goods legislation and public liability
 - workplace procedures relevant to providing information on hardware products and services, and workplace health and safety requirements
- relationships:
 - customers.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72>