



Australian Government

AHCLPW301 Supervise park visitor activities

Release: 1

AHCLPW301 Supervise park visitor activities

Modification History

Release Number	TP Version	Comments
1	AHCv1.0	Initial release

Application

This unit of competency describes the skills and knowledge required to give information and advice, and supervise public access and activities within a park or reserve.

All work is done in accordance with enterprise procedures, legislative and public health and safety requirements.

This unit applies to individuals who work under broad direction and use discretion and judgement in the selection and use of available resources.

No occupational licensing, legislative or certification requirements are known to apply to this unit at the time of publication.

Pre-requisite Unit

Nil.

Unit Sector

Lands, Parks and Wildlife (LPW)

Elements and Performance Criteria

Element	Performance criteria
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Provide information on opening and closing times	1.1 Operate security systems 1.2 Inform public of opening and closing times
2. Advise public on park or reserve access and activities	2.1 Communicate with public in a courteous, confident and effective manner 2.2 Inform public of responsibilities and safety requirements when using park facilities

Element	Performance criteria
	2.3 Check park access and facilities are suitable for access 2.4 Inform public of changes to access to park facilities when these have been affected by severe weather or other event
3. Monitor visitor activities	3.1 Monitor visitor activities to ensure there is no risk of environmental degradation or destruction or to biosecurity 3.2 Monitor visitor activities to ensure the safety of staff and the general public 3.3 Act upon non-compliance with site access conditions 3.4 Report and respond to incidents

Foundation Skills

Foundation Skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Unit Mapping Information

This unit is equivalent to AHCLPW301A Supervise park visitor activities.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72>

Assessment Requirements for AHCLPW301 Supervise park visitor activities

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Performance Evidence

The candidate must be assessed on their ability to integrate and apply the performance requirements of this unit in a workplace setting. Performance must be demonstrated consistently over time and in a suitable range of contexts.

The candidate must provide evidence that they can:

- advise public on park or reserve access and activities
- provide information on safety requirements
- monitor visitor activities to ensure compliance with park or reserve conditions of entry, safety and environmental requirements
- act on non-compliance activities promptly
- report incidents according to organisation procedures and legislative requirements
- use standard industry terminology
- follow work health and safety policies and procedures and monitor visitor activities to ensure safety of general public

Knowledge Evidence

The candidate must demonstrate knowledge of:

- limits to personal and legal authority to act on non-compliance with site access conditions
- enterprise procedures, work health and safety and legislative requirements
- enterprise security systems and communication equipment
- conditions for visitors entering park

Assessment Conditions

Assessors must satisfy current standards for RTOs.

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