



Australian Government

AHCCCF405 Develop community networks

Release: 1

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Modification History

Release	TP Version	Comment
1	AHCv1.0	Initial release

Application

This unit of competency describes the skills and knowledge required to liaise with stakeholders in a community and develop community networks.

It applies to those who develop relationships that support the establishment and development of a community group and provide support from within the community for the group.

This unit applies to individuals who take responsibility for others and provide and communicate solutions to a range of predictable and sometimes unpredictable problems.

No occupational licensing, legislative or certification requirements are known to apply to this unit at the time of publication.

Pre-requisite Unit

Nil.

Unit Sector

Community Coordination and Facilitation (CCF)

Elements and Performance Criteria

Element	Performance criteria
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Make contacts within community	1.1 Make connections through business, social and personal contacts and programs to the community 1.2 Identify connections for their potential in regard to a community group program or activity 1.3 Formulate plans for developing relationships together with relevant community members and leaders 1.4 Respect equity requirements and cultural backgrounds of people being contacted

Element	Performance criteria
	1.5 Observe cultural protocols to establish positive contacts 1.6 Follow appropriate mechanisms to establish contacts with Indigenous communities 1.7 Address community requests for information on or participation in programs or activities to promote the community group and program
2. Form and create links	2.1 Develop contact through promotional activities, programs and activities of mutual interest to community members and other groups 2.2 Structure activities, programs and personal contact to allow trust and understanding to develop within the group and community 2.3 Develop working relationships in areas of common interest and goals to bring benefit to all parties 2.4 Seek feedback on programs and community group activities from participants and community and use to modify their application 2.5 Develop appropriate records to maintain ongoing contracts and relationships
3. Build networks	3.1 Use individual contacts and contacts with other groups to establish networks of common interest 3.2 Review programs and activities to incorporate networks and the network resources in areas of common interest and goals 3.3 Evaluate progress in establishing links and networks and identify opportunities for further action 3.4 Manage relationships and networks to ensure compliance with cultural protocols and agency procedures and guidelines
4. Report on community liaison	4.1 Evaluate community liaison activities in terms of their costs, benefits to the group program and contribution to the community 4.2 Prepare and submit reports on community liaison activities

Foundation Skills

Foundation Skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Unit Mapping Information

This unit is equivalent to AHCCCF405A Develop community networks

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72>