



Australian Government

AHCBUS604 Design and manage the enterprise quality management system

Release: 1

AHCBUS604 Design and manage the enterprise quality management system

Modification History

Release	TP Version	Comment
1	AHCv1.0	Initial release

Application

This unit of competency describes the skills and knowledge required to design and manage an agricultural or horticultural enterprise quality management system.

All work must be carried out to comply with organisational requirements, work health and safety legislation and codes, sustainability practices and in consultation with the management team.

This unit applies to individuals who take personal responsibility for their own work and exercise autonomy in undertaking complex work. They must analyse information and exercise judgement to complete a range of advanced skilled activities. They analyse, design and communicate solutions to a range of complex problems.

No occupational licensing, legislative or certification requirements are known to apply to this unit at the time of publication.

Pre-requisite Unit

Nil.

Unit Sector

Business (BUS)

Elements and Performance Criteria

Element	Performance criteria
Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.
1. Compare enterprise systems and processes with industry benchmarks	1.1 Obtain industry benchmarks for best practice 1.2 Examine production performance using comparative analysis techniques

Element	Performance criteria
	1.3 Implement relevant codes of practice 1.4 Audit business systems against best practice criteria 1.5 Analyse marketing plans and evaluate Quality Assurance (QA) schemes 1.6 Audit human resources management practices against best practice criteria 1.7 Assess environmental and natural resources parameters against best practice
2. Identify areas for improvement within the enterprise	2.1 Establish targets and performance indicators 2.2 Implement systematic strategic planning 2.3 Embed an ethos for producing quality products in the enterprise culture 2.4 Define quality standards for products, physical and natural resources, and inputs 2.5 Establish targets and performance indicators 2.6 Establish commitment to knowledge and learning 2.7 Implement effective communication strategies
3. Undertake continuous monitoring of systems and processes	3.1 Implement mechanisms for gaining feedback 3.2 Review performance against targets and performance indicators in an appropriate evaluation cycle 3.3 Design reporting and documenting procedures 3.4 Implement improvements to systems and processes

Foundation Skills

Foundation Skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Unit Mapping Information

This unit is equivalent to AHCBUS604A Design and manage the enterprise quality management system.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72>

Assessment Requirements for AHCBUS604 Design and manage the enterprise quality management system

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Performance Evidence

The candidate must be assessed on their ability to integrate and apply the performance requirements of this unit in a workplace setting. Performance must be demonstrated consistently over time and in a suitable range of contexts.

The candidate must provide evidence that they can:

- compare enterprise systems and processes with industry benchmarks
- analyse systems and strategies against best practice
- identify areas for improvement within the enterprise
- document procedures to mitigate risks to quality and address areas for improvement
- undertake continuous monitoring of systems and processes.

Knowledge Evidence

The candidate must demonstrate knowledge of:

- Quality Management (QM) objectives
- leadership strategies to establish QM business culture
- analysis skills related to the product market, Quality Assurance programs
- performance measurement
- benchmarking strategies for analysing production and financial performance
- environmental standards and monitoring processes
- codes of practice
- strategic planning processes
- scanning techniques for strengths, weaknesses, opportunities and threats
- techniques and formats for establishing measurable performance targets
- recording and reporting systems
- human resource management and training practices/systems related to continuous improvement standards.

Assessment Conditions

Competency is to be assessed in the workplace or simulated environment that accurately reflects performance in a real workplace setting.

Assessors must satisfy current standards for RTOs.

Links

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