



**Australian Government**

# **ACMGRM403 Enhance companion animal coat and skin condition**

**Release: 1**

## ACMGRM403 Enhance companion animal coat and skin condition

### Modification History

| Release   | Comments                                                                                |
|-----------|-----------------------------------------------------------------------------------------|
| Release 1 | This version released with ACM Animal Care and Management Training Package Version 4.0. |

### Application

This unit of competency describes the skills and knowledge required to identify and evaluate the condition of companion animal coat and skin and provide appropriate products and services in consultation with clients.

The unit applies to pet groomers and animal carers who work in the companion animal industry sector where specialist grooming services and/or products are provided. They analyse information and exercise judgement to complete a range of skilled grooming activities and demonstrate deep knowledge in a specific technical area.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

### Pre-requisite Unit

Nil

### Unit Sector

Grooming (GRM)

### Elements and Performance Criteria

| Elements                                         | Performance Criteria                                                                                                     |
|--------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| <i>Elements describe the essential outcomes.</i> | <i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>                   |
| 1. Assess health and status of animal coat and   | 1.1 Follow workplace hygiene and infection control procedures when conducting initial assessment and grooming activities |

| <b>Elements</b>                                         | <b>Performance Criteria</b>                                                                                                                                                                                                                                                                                                                                                                                                    |
|---------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <i>Elements describe the essential outcomes.</i>        | <i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>                                                                                                                                                                                                                                                                                                                         |
| skin                                                    | 1.2 Conduct a visual and physical examination and analyse animal coat and skin as part of pre-grooming assessment<br>1.3 Apply knowledge of skin anatomy, hair shaft and growth phases to identify health and status of skin and coat<br>1.4 Discuss signs of animal coat or skin condition with client, and previous history where applicable<br>1.5 Explain benefits of grooming for coat or skin care to client             |
| 2. Recognise clinical signs of coat and skin conditions | 2.1 Recognise abnormal conditions and report to client<br>2.2 Refer client to veterinarian to seek treatment advice, where required<br>2.3 Identify common coat and skin conditions, and consider suitable product options to enhance skin and coat<br>2.4 Discuss suitable products and obtain client agreement to proceed with recommendations                                                                               |
| 3. Apply products to enhance coat and skin              | 3.1 Review product ingredients and select products based on coat and skin analysis<br>3.2 Determine appropriate water temperature for bathing<br>3.3 Prepare, apply and remove products according to product instructions<br>3.4 Select drying process to aid compromised or damaged skin and/or coat<br>3.5 Use resources efficiently and dispose of waste safely according to workplace hygiene and environmental procedures |
| 4. Provide follow-up service                            | 4.1 Advise client of ongoing grooming schedules required<br>4.2 Advise on home care routines, including products and equipment<br>4.3 Update animal records to include full details of service                                                                                                                                                                                                                                 |

## Foundation Skills

*This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.*

| Skill              | Description                                                                                                                                                                                                                             |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Reading            | <ul style="list-style-type: none"><li>Interpret product ingredients and content from labels and manufacturer information</li><li>Interpret product information and instructions on grooming products and equipment accurately</li></ul> |
| Writing            | <ul style="list-style-type: none"><li>Use industry terminology when completing grooming documents</li></ul>                                                                                                                             |
| Oral communication | <ul style="list-style-type: none"><li>Determine client and animal requirements through open-ended questioning, active listening, paraphrasing and summarising</li></ul>                                                                 |
| Numeracy           | <ul style="list-style-type: none"><li>Calculate quantities and dilution ratios for shampoos, grooming products and disinfectants</li></ul>                                                                                              |

## Unit Mapping Information

| Code and title<br>current version                                   | Code and title<br>previous version | Comments                                                             | Equivalence status |
|---------------------------------------------------------------------|------------------------------------|----------------------------------------------------------------------|--------------------|
| ACMGRM403<br>Enhance companion<br>animal coat and skin<br>condition | Not applicable                     | Unit created to address an<br>emerging skill required by<br>industry | Newly created      |

## Links

Companion Volumes, including Implementation Guides, are available at VETNet: -  
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>