



Australian Government

ACMGRM304 Perform grooms on cross breed dogs

Release: 1

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Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Application

This unit of competency describes the skills and knowledge required to prepare and groom the different coat types that occur in cross breed dogs. It covers selecting and safely applying appropriate grooming techniques, including scissoring and clipping, for different coat types.

The unit applies to individuals working in the companion animal industry sector where grooming services of cross breed dogs are provided. They work independently and take responsibility for the quality of their own work, including carrying out assigned tasks, selecting products and techniques, solving problems and working to required timeframes.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Grooming (GRM)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Determine grooming requirements for cross breed dogs	1.1 Evaluate coat characteristics and conformation of cross breed dogs 1.2 Investigate dog's previous experience of grooming and clarify client requirements for current groom

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	1.3 Evaluate coat condition and impact on general health of dog, and report to client to determine grooming needs 1.4 Plan individual dog's grooming needs 1.5 Select and correctly fit appropriate personal protective equipment (PPE) for grooming activity
2. Select equipment and techniques for scissoring	2.1 Select, prepare and maintain scissors for different cross breed coat types and different body areas according to organisational requirements and manufacturer specifications 2.2 Identify and manage safety risks to people and dogs when using scissors 2.3 Identify scissoring techniques to trim coat on different body areas
3. Select equipment and techniques for clipping	3.1 Prepare and maintain clippers during clipping according to workplace requirements and manufacturer instructions 3.2 Identify and manage safety risks to people and dogs when using clippers 3.3 Select clippers and blades appropriate for different coat types and specific body areas 3.4 Identify techniques for clipping different coat types and body areas
4. Introduce grooming to dogs with special handling requirements	4.1 Identify dogs with special handling requirements 4.2 Condition dogs with special handling requirements to accept handling of body areas for clipping and trimming 4.3 Use techniques to control, secure or restrain dogs with special handling requirements during clipping and trimming 4.4 Use scissors to accustom dogs to the sensation of trimming 4.5 Use clippers to introduce dogs to the sensation of clipping 4.6 Use nail scissors and/or nail file/grinder to accustom dogs to the sensation of having nails groomed
5. Tidy a cross breed clip	5.1 Identify and evaluate a range of clip styles for cross breed dogs 5.2 Determine previous clip style or shape 5.3 Plan procedure to restore previous clip style 5.4 Restore previous clip style using clippers and scissors 5.5 Use other appropriate technique to complete cross breed clip

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
6. Complete full groom of cross breed dog	6.1 Select grooming methods according to coat type and individual dog's requirements 6.2 Select and prepare tools and equipment for individual dog's coat type according to workplace standards and manufacturer instructions 6.3 Prepare dog and complete groom using appropriate equipment and techniques for a range of cross breed coat types and needs 6.4 Review groom to ensure it meets client's requirements and agreed grooming plan
7. Complete grooming process	7.1 Provide animal with water, house safely and monitor animal until client arrives 7.2 Return dog to client or supervisor and discuss coat maintenance requirements between grooming appointments 7.3 Clean, sanitise and store grooming equipment, and audit and record supplies 7.4 Collect and dispose of waste material according to workplace health and safety, environmental and legislative requirements 7.5 Document grooming services for invoicing

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Reading	Interpret grooming equipment instruction manuals to ensure information is correctly applied
Writing	Use industry terminology when completing records
Oral communication	Determine client requirements through open-ended questioning, active listening, paraphrasing and summarising
Numeracy	Interpret numerical information provided with dog grooming products and equipment

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMGRM304 Perform grooms on cross breed dogs	ACMGRM302 Perform a cross breed clip	Title changed Prerequisites removed Changes to element and performance criteria wording and order for clarity New element 7 Assessment requirements updated	Not equivalent
ACMGRM304 Perform grooms on cross breed dogs	ACMCAS407 Provide professional companion animal grooming services	Some content is covered in this revised unit	Not equivalent

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>

Assessment Requirements for ACMGRM304 Perform grooms on cross breed dogs

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Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has:

- independently, safely and efficiently performed at least five full grooms for cross breed dogs with different coat types selected from the following:
 - long/drop coat
 - double/heavy coat
 - combination/silky coat
 - fluffy/curly coat
 - short/smooth coat
 - wiry coat
- completed one tidy groom from one of the coat types above
- completed nail cutting/grinding for at least one dog.

In doing the above, the individual must have:

- performed a cross breed groom on at least one dog with special handling requirements – select from one of:
 - inexperienced, stressed or reactive dog
 - senior dog or dog with restricted movement
 - puppy (under 6 months)
- assessed each dog's conformation, health and coat condition and special handling requirements
- used grooming techniques to establish, maintain or restore coat for cross breed dogs
- identified dog behavioural characteristics and special requirements for at least three dogs in consultation with at least three different clients
- handled and secured dogs in a safe, low stress and humane manner
- selected, used and maintained grooming equipment according to workplace and manufacturer instructions

- selected, fitted and correctly used personal protective equipment (PPE)
- completed post-grooming cleaning and housekeeping procedures
- maintained records for each dog.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- dog anatomy, physiology and conformation related to grooming and clipping procedures
- dog behaviour traits, including signs of distress, illness or restricted movement
- dog coat types and how to determine coat characteristics
- dog grooming products, techniques and services
- industry-recognised grooming and clipping establishment, maintenance and restoration techniques, procedures and equipment for cross breed dog coat types and conditions
- correct use of grooming equipment, including:
 - clippers
 - scissors
 - hand stripping and carding tools
- techniques and strategies for dealing with dogs with special requirements
- lifestyle-related and activity-related considerations for clipping of cross breed dogs
- safe and humane dog handling and restraint techniques and procedures
- types and transmission of zoonoses relevant to dogs
- common parasite infections for dogs, and methods of prevention and control
- workplace policies, procedures and requirements, including:
 - safety and emergency procedures
 - hygiene and infection control
 - waste disposal
 - animal welfare and humane handling
 - environmental sustainability, including resource use
- personal protective equipment, including protection for hands, face, eyes, ears and feet
- safe use of disinfectants and cleaning agents, and use of safety data sheets
- cleaning techniques, equipment and materials used in a companion animal workplace
- requirements of workplace record-keeping system.

Assessment Conditions

Assessment of the skills in this unit of competency must take place under the following conditions:

- physical conditions:
 - a pet grooming workplace or an environment that accurately represents workplace conditions
- resources, equipment and materials:

- live cross breed dogs as specified in the performance evidence
- clippers, scissors and other grooming equipment
- grooming products
- PPE suitable for activity
- cleaning and sanitising products and equipment
- devices used for securing or restraining of dogs
- workplace record-keeping/information management system
- specifications:
 - workplace and manufacturer instructions for use and maintenance of the tools, equipment and supplies specified in the performance evidence
- relationships:
 - clients specified in the performance evidence.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

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<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>