



Australian Government

ACMGRM303 Provide sanitary and hygiene grooms for companion animals

Release: 1

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Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Application

This unit of competency describes the skills and knowledge required to undertake sanitary and hygiene grooms, including complete shaves or clips for companion animals, to maintain and/or restore animal health and welfare. It assumes a working knowledge of basic pet first aid and species-specific behaviour and handling.

This unit is applicable to individuals who work in the companion animal industry sector where grooming services are provided. They work independently and take responsibility for the quality of their own work, including carrying out assigned tasks, selecting products and techniques, solving problems and working to required timeframes.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Grooming (GRM)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Determine grooming	1.1 Assess general health, behaviour and coat condition of companion

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<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
requirements	animal 1.2 Identify breed and grooming characteristics of coat type 1.3 Establish client requirements and desired outcome 1.4 Advise client of risks to the animal associated with the proposed work
2. Prepare for grooming	2.1 Identify and minimise the risks associated to groomer and animal according to workplace health and safety and animal welfare requirements 2.2 Consider time management, tools and equipment, and budget in preparing a grooming plan to meet individual animal requirements 2.3 Confirm grooming plan based on animal and client needs 2.4 Select and prepare grooming tools, equipment and supplies, and conduct pre-operational safety checks 2.5 Select and correctly fit personal protective equipment (PPE) appropriate for grooming activity
3. Introduce grooming to companion animal with special handling requirements	3.1 Identify animal with special handling requirements 3.2 Condition animal with special handling requirements to accept handling of body areas for clipping and trimming 3.3 Use techniques to control, secure or restrain animal with special handling requirements during clipping and trimming 3.4 Use scissors to accustom animal to the sensation of trimming 3.5 Use clippers to introduce animal to the sensation of clipping 3.6 Use nail scissors and/or nail file or grinder to accustom animal to the sensation of having nails groomed
4. Groom animal	4.1 Secure animal for grooming, and monitor for signs of distress 4.2 Implement safe grooming techniques to address matted or knotted coat using brushes, combs and/or de-matting tools 4.3 Groom coat to restore animal health, hygiene and welfare 4.4 Clip or file nails using appropriate technique for animal
5. Remove coat for animal health and wellbeing	5.1 Trim or shave coat safely using appropriate equipment on all body areas to restore animal health, hygiene and welfare 5.2 Remove hair from ears and around eyes and feet according to

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	grooming plan 5.3 Bath and dry animal using breed or species appropriate techniques
6. Complete grooming and trimming procedures	6.1 Provide animal with water, house safely and monitor animal until client arrives 6.2 Return animal to client and discuss any follow-up requirements 6.3 Clean, sanitise and store grooming equipment, and audit and record supplies 6.4 Collect and dispose of waste material according to workplace health and safety, environmental and legislative requirements 6.5 Document grooming services for invoicing

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Reading	Interpret information and instructions related to grooming products and equipment accurately
Writing	Use industry terminology when completing grooming documents
Oral communication	Determine client requirements through open-ended questioning, active listening, paraphrasing and summarising
Numeracy	- Calculate volume, weight, area, ratio and time - Interpret numerical information provided with companion animal grooming products and equipment

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMGRM303	ACMCAS306	Title changed	Not equivalent

Provide sanitary and hygiene grooms for companion animals	Provide grooming services for companion animal comfort	Recoded to reflect grooming sector Changes to performance criteria for clarity and to reflect current industry practice Assessment requirements updated	
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Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>