



Australian Government

ACMGRM303 Provide sanitary and hygiene grooms for companion animals

Release: 1

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Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Application

This unit of competency describes the skills and knowledge required to undertake sanitary and hygiene grooms, including complete shaves or clips for companion animals, to maintain and/or restore animal health and welfare. It assumes a working knowledge of basic pet first aid and species-specific behaviour and handling.

This unit is applicable to individuals who work in the companion animal industry sector where grooming services are provided. They work independently and take responsibility for the quality of their own work, including carrying out assigned tasks, selecting products and techniques, solving problems and working to required timeframes.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Grooming (GRM)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Determine grooming	1.1 Assess general health, behaviour and coat condition of companion

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<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
requirements	animal 1.2 Identify breed and grooming characteristics of coat type 1.3 Establish client requirements and desired outcome 1.4 Advise client of risks to the animal associated with the proposed work
2. Prepare for grooming	2.1 Identify and minimise the risks associated to groomer and animal according to workplace health and safety and animal welfare requirements 2.2 Consider time management, tools and equipment, and budget in preparing a grooming plan to meet individual animal requirements 2.3 Confirm grooming plan based on animal and client needs 2.4 Select and prepare grooming tools, equipment and supplies, and conduct pre-operational safety checks 2.5 Select and correctly fit personal protective equipment (PPE) appropriate for grooming activity
3. Introduce grooming to companion animal with special handling requirements	3.1 Identify animal with special handling requirements 3.2 Condition animal with special handling requirements to accept handling of body areas for clipping and trimming 3.3 Use techniques to control, secure or restrain animal with special handling requirements during clipping and trimming 3.4 Use scissors to accustom animal to the sensation of trimming 3.5 Use clippers to introduce animal to the sensation of clipping 3.6 Use nail scissors and/or nail file or grinder to accustom animal to the sensation of having nails groomed
4. Groom animal	4.1 Secure animal for grooming, and monitor for signs of distress 4.2 Implement safe grooming techniques to address matted or knotted coat using brushes, combs and/or de-matting tools 4.3 Groom coat to restore animal health, hygiene and welfare 4.4 Clip or file nails using appropriate technique for animal
5. Remove coat for animal health and wellbeing	5.1 Trim or shave coat safely using appropriate equipment on all body areas to restore animal health, hygiene and welfare 5.2 Remove hair from ears and around eyes and feet according to

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	grooming plan 5.3 Bath and dry animal using breed or species appropriate techniques
6. Complete grooming and trimming procedures	6.1 Provide animal with water, house safely and monitor animal until client arrives 6.2 Return animal to client and discuss any follow-up requirements 6.3 Clean, sanitise and store grooming equipment, and audit and record supplies 6.4 Collect and dispose of waste material according to workplace health and safety, environmental and legislative requirements 6.5 Document grooming services for invoicing

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Reading	Interpret information and instructions related to grooming products and equipment accurately
Writing	Use industry terminology when completing grooming documents
Oral communication	Determine client requirements through open-ended questioning, active listening, paraphrasing and summarising
Numeracy	- Calculate volume, weight, area, ratio and time - Interpret numerical information provided with companion animal grooming products and equipment

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMGRM303	ACMCAS306	Title changed	Not equivalent

Provide sanitary and hygiene grooms for companion animals	Provide grooming services for companion animal comfort	Recoded to reflect grooming sector Changes to performance criteria for clarity and to reflect current industry practice Assessment requirements updated	
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Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>

Assessment Requirements for ACMGRM303 Provide sanitary and hygiene grooms for companion animals

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Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has independently groomed at least three different companion animals, including:

- two full grooms to remove body coat using a blade or comb attachment
- one groom covering face, feet and sanitary areas and nail trimming or grinding.

In doing the above, the individual must have:

- assessed the health and condition of each animal's coat
- communicated effectively with at least two clients to determine grooming requirements
- handled each animal in a safe and humane manner
- demonstrated appropriate and correct use of the following equipment:
 - clippers, including correct blade selection
 - scissors
 - de-matting tool
 - brushes, including pin, slicker and curry
 - combs, including poodle and fine tooth
- maintained grooming equipment and supplies according to workplace and manufacturer specifications
- selected, fitted and correctly used personal protective equipment
- completed post-grooming cleaning and housekeeping procedures
- maintained records for each animal.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- common companion animal breed names

- common and undesirable animal behaviour and traits for relevant species
- basic anatomy and physiology related to grooming procedures and products, including:
 - range of movement
 - signs of pain, distress or illness
 - issues relating to brachycephalic breeds
- safe animal handling and restraint techniques and procedures
- signs of abnormalities and health concerns in animals, including parasitic infections and dental disease
- common health risks associated with sanitary/hygiene and shave and clips, including:
 - haematoma and skin splits
 - ear infections
 - urinary tract infections
 - skin tears
 - urine burning
 - clipper burns
 - unhygienic tools
 - dangers associated with ear plucking and anal gland expression/evacuation
- how diseases are transmitted between animals and to humans
- industry recognised maintenance and restoration grooming techniques, procedures and equipment
- relevant grooming products and services
- appropriate and correct use of the following equipment:
 - clippers, including correct blade selection
 - scissors
 - de-matting tool
 - brushes, including pin, slicker and curry
 - combs, including poodle, greyhound, coarse and fine tooth
- maintenance of grooming equipment, including blade and comb attachments
- personal protective equipment, including protection for hands, face, eyes, ears and feet
- workplace policies, procedures and requirements, including:
 - safety and emergency procedures
 - hygiene and infection control
 - waste disposal
 - animal welfare and humane handling
 - resource use and environmental sustainability
- safe use of disinfectants and cleaning agents, and use of safety data sheets
- cleaning techniques, equipment and materials used in a companion animal workplace
- requirements of workplace record-keeping system.

Assessment Conditions

Assessment of the skills in this unit of competency must take place under the following conditions:

- physical conditions:
 - a pet grooming workplace or an environment that accurately represents workplace conditions
- resources, equipment and materials:
 - live animals for grooming specified in the performance evidence
 - grooming products, tools and equipment specified in the performance evidence, including personal protective equipment
 - disinfectants and cleaning products and equipment
 - workplace record-keeping/information management system
- specifications:
 - workplace and manufacturer instructions for use and maintenance of the tools, equipment and supplies specified in the performance evidence
- relationships:
 - clients specified in the performance evidence.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

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