



Australian Government

ACMGRM201 Bath, dry and brush domestic dogs

Release: 1

ACMGRM201 Bath, dry and brush domestic dogs

Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Application

This unit of competency describes the skills and knowledge required to bath/wash, dry and brush domestic dogs with different coat types.

The unit applies to individuals who work in the companion animal industry in a range of facilities and businesses, including grooming salons, pet care stores, veterinary clinics, boarding/day care and shelter facilities. They may work under supervision following defined instructions for routine tasks.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Grooming (GRM)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Confirm work instructions	1.1 Receive work instructions or client requests according to workplace practices and procedures 1.2 Confirm and clarify washing, drying and brushing instructions with supervisor and/or client

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	1.3 Identify dog breed, temperament, handling and safety requirements 1.4 Discuss specific instructions relating to health or condition of dog with supervisor and/or client
2. Prepare work areas for bathing and drying	2.1 Select shampoo and products for individual dog 2.2 Select appropriate equipment and tools for bathing and drying, personal protective equipment (PPE) and animal restraints 2.3 Set up equipment and products for convenient access 2.4 Follow workplace health and safety procedures for preparing work areas and completing tasks
3. Collect and wash dog	3.1 Select individual dog to be washed using workplace identification procedures 3.2 Identify dogs with special handling requirements and use safe, low stress handling techniques appropriate to their needs 3.3 Move or lift dog to washing area using appropriate equipment and techniques 3.4 Check water temperature and pressure before thoroughly wetting/washing dog 3.5 Apply shampoo and other products as required using appropriate technique and tools for breed or coat type 3.6 Rinse to remove all product from dog coat 3.7 Apply additional products according to work instructions
4. Dry and brush dog	4.1 Remove excess water using towels and/or chamois 4.2 Move or lift dog to drying area and secure safely 4.3 Dry dog using appropriate technique and equipment, including single motor high velocity (HV) dryer 4.4 Use appropriate brush and/or comb to brush dog according to work instructions and breed or coat specific requirements 4.5 Monitor dog behaviour throughout washing, drying and brushing process and seek help if required
5. Complete bathing process	5.1 Return dog and secure in designated area according to workplace procedures 5.2 Report or record relevant observations of the dog's condition and

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	behaviour to supervisor and/or client 5.3 Clean and disinfect work areas and complete housekeeping tasks according to workplace procedures 5.4 Clean and safely store tools, equipment, products and laundry items

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Reading	Interpret key information in workplace documents relating to bathing, drying and brushing dogs
Oral communication	Ask clarifying questions and give clear information to supervisor and/or client
Numeracy	- Measure quantities, including volume, weight, area, ratio and time - Interpret numerical information provided with animal bathing, shampooing and grooming products

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMGRM201 Bath, dry and brush domestic dogs	ACMCAS307 Provide companion animal hydro-bathing services	Some content is covered in this redesigned unit	Not equivalent

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>

Assessment Requirements for ACMGRM201 Bath, dry and brush domestic dogs

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Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has safely and effectively:

- bathed, dried and brushed at least three different dogs with different coat types, selected from:
 - curly or wavy
 - long or drop
 - combination or double
 - short or smooth
- used at least two of the following:
 - hydrobathing
 - hydrosurge
 - grooming baths
 - spa
- used equipment, tools and products safely following workplace procedures
- selected, fitted and correctly used personal protective equipment
- handled each dog in a safe and humane manner.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- common dog breeds and coat types
- basic dog anatomy relevant to bathing, drying and brushing
- signs of normal and undesirable dog behaviour
- signs of stress in dogs
- basic signs of abnormalities and health concerns in animals, including parasitic infections
- types and application of shampoos and grooming products

- types of bathing systems or equipment, including:
 - hydrobathing
 - hydrosurge
 - grooming baths
 - spa
- correct use and storage of bathing, drying and brushing equipment, including:
 - single motor high velocity (HV) dryer
 - brushes and combs used on different coat types
- key risks for people and dogs associated with bathing, drying and brushing
- safe work practices related to bathing, drying and brushing dogs, including:
 - personal protective equipment, including protection for hands, face, eyes, ears and feet
 - safe, low stress dog handling and restraint techniques and procedures
 - handling techniques for dogs with special requirements, including for puppies, seniors, stressed dogs and/or dogs with restricted movement
 - personal hygiene and infection control
 - use and storage of disinfectants and chemicals, including safety data sheets
- basic concepts of environmental sustainability, including resource use and waste disposal
- cleaning techniques and equipment used in a companion animal workplace
- basic concepts of animal welfare and ethics.

Assessment Conditions

Assessment of the skills in this unit of competency must take place under the following conditions:

- physical conditions:
 - an animal care workplace or an environment that accurately represents workplace conditions
- resources, equipment and materials:
 - live dogs for bathing, drying and brushing specified in the performance evidence
 - bathing equipment as specified in the performance evidence
 - drying and brushing equipment and products, including single motor high velocity (HV) dryer
 - personal protective equipment related to bathing, drying and brushing dogs
 - disinfectant and cleaning products
 - workplace record-keeping/information management system
- relationships:
 - supervisor and/or client.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

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