



**Australian Government**

# **ACMGEN309 Provide basic animal first aid**

**Release: 1**

# ACMGEN309 Provide basic animal first aid

## Modification History

| Release   | Comments                                                                                |
|-----------|-----------------------------------------------------------------------------------------|
| Release 1 | This version released with ACM Animal Care and Management Training Package Version 4.0. |

## Application

This unit of competency describes the skills and knowledge required to provide essential first aid for animals. The first aider is not expected to deal with complex cases or incidents, but to provide an initial response where first aid is required.

The unit applies to individuals working in the animal care and management industry in a range of small to large facilities who may be required to apply animal first aid. They work under broad direction, typically in a team environment, and are required to take responsibility for their own work, including carrying out assigned tasks, organising processes, solving routine problems and working to schedules.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

## Pre-requisite Unit

Nil

## Unit Sector

General Animal Care (GEN)

## Elements and Performance Criteria

| Elements                                         | Performance Criteria                                                                                   |
|--------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| <i>Elements describe the essential outcomes.</i> | <i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i> |
| 1. Assess the situation and plan response        | 1.1 Recognise if the situation is an emergency and follow workplace procedures                         |

| Elements                                         | Performance Criteria                                                                                                                                                                                                                                                                                                                              |
|--------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <i>Elements describe the essential outcomes.</i> | <i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>                                                                                                                                                                                                                                            |
|                                                  | 1.2 Identify the animal and hazards and take action to minimise immediate risks to self, other people, the injured animal and other animals<br>1.3 Use personal protective equipment (PPE) and follow workplace health and safety procedures when handling animals<br>1.4 Assess options for assisting animal according to workplace procedures   |
| 2. Approach, secure and protect animal           | 2.1 Select appropriate equipment for handling and securing the animal<br>2.2 Approach and handle animal safely, using low stress techniques to minimise stress, pain and further injuries<br>2.3 Reassure animal in a caring manner and make comfortable using available resources<br>2.4 Assess physical condition and vital signs of the animal |
| 3. Provide first aid assistance                  | 3.1 Provide basic first aid according to established animal first aid procedures<br>3.2 Seek first aid assistance or advice from others as appropriate and required<br>3.3 Keep supervisor or appropriate personnel informed of animal condition<br>3.4 Record relevant information for animal and/or incident according to workplace procedures  |

## Foundation Skills

*This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.*

| Skill              | Description                                                                                                                                                                                                 |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Writing            | <ul style="list-style-type: none"> <li>Record animal or incident information accurately using industry terminology</li> </ul>                                                                               |
| Oral communication | <ul style="list-style-type: none"> <li>Speak clearly and calmly when seeking assistance or conveying information to others</li> <li>Listen actively when seeking advice from supervisor or other</li> </ul> |

| Skill | Description |
|-------|-------------|
|       | personnel   |

## Unit Mapping Information

| Code and title<br>current version              | Code and title<br>previous version                       | Comments                                                                                                                                                     | Equivalence status |
|------------------------------------------------|----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| ACMGEN309<br>Provide basic animal<br>first aid | ACMGAS206<br>Provide basic animal<br>first aid           | Redesigned unit that<br>includes content from<br>ACMGAS206 Provide<br>basic animal first aid and<br>ACMGAS305 Rescue<br>animals and apply basic<br>first aid | Not equivalent     |
| ACMGEN309<br>Provide basic animal<br>first aid | ACMGAS305 Rescue<br>animals and apply<br>basic first aid | Redesigned unit that<br>includes content from<br>ACMGAS206 Provide<br>basic animal first aid and<br>ACMGAS305 Rescue<br>animals and apply basic<br>first aid | Not equivalent     |

## Links

Companion Volumes, including Implementation Guides, are available at VETNet: -  
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>

# Assessment Requirements for ACMGEN309 Provide basic animal first aid

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## Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has:

- identified the animal and hazards, and assessed and minimised risks to self, other people, injured animal and other animals for two separate incidents
- provided basic first aid for at least two animals with different first aid needs, including:
  - approached, secured and handled each animal safely using low stress techniques and following workplace health and safety procedures
  - updated supervisor or relevant personnel of animal condition
  - accurately recorded and maintained records for each animal.

## Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- risks of providing first aid to animals, including:
  - risks to self and other people, including bites, scratches, envenomation, zoonoses and manual handling
  - risks to other animals
  - risks to injured animal
- first aid management principles
- methods used to catch, restrain and secure animals, including commonly used equipment
- personal protective equipment (PPE), including when and how it should be used, and correct fitting
- safe and humane animal handling techniques and procedures
- basic examination techniques to determine health status
- basic animal first aid techniques, including how to:
  - check airway and clear if required

- control bleeding
- minimise impact of shock by keeping animal quiet, warm and away from activity or noise
- immobilise limb injuries, if safe to do so, where soft tissue damage or fractures are suspected
- apply water appropriately, if available, in cases of burns or overheating
- transport animal to veterinary assistance as soon as possible using methods appropriate to illness or injury
- organisation policies and procedures, including health safety, and emergency procedures
- animal emergency networks, where applicable, including:
  - veterinary services
  - animal welfare bodies and support facilities
  - state and local government emergency services relevant to animal incidents.

## Assessment Conditions

Assessment of the skills in this unit of competency must take place under the following conditions:

- physical conditions:
  - an animal care workplace or an environment that accurately represents workplace conditions
- resources, equipment and materials:
  - live animals or animal models/replicas specified in the performance evidence – live animals can only be used where first aid is undertaken as part of routine workplace activity and the animal's welfare is not compromised
  - PPE for handling animals
  - animal first aid equipment specified in the performance evidence
- relationships:
  - supervisor.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

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<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>