



Australian Government

ACMGEN202 Complete animal care hygiene routines

Release: 1

ACMGEN202 Complete animal care hygiene routines

Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Application

This unit of competency describes the skills and knowledge required to provide daily care of animals, including the cleaning of animal housing, and grooming or cleaning of animals.

This unit applies to entry level workers in the animal care industry who undertake routine work under supervision. They have some accountability for their own work and solve predictable problems. Workplaces may include retail pet stores, boarding/day care facilities, animal shelters, veterinary clinics, zoos and wildlife sanctuaries.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

General Animal Care (GEN)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Prepare to work	1.1 Identify daily, weekly and periodical workplace activity schedules and confirm work to be undertaken with supervisor 1.2 Confirm personal workplace responsibilities with supervisor 1.3 Collect workplace schedule and recording documents and update

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	as required 1.4 Identify hazards and risks according to workplace health and safety procedures, and report concerns to supervisor 1.5 Select and correctly fit appropriate personal protective equipment
2. Check animals	2.1 Confirm animals included in work area responsibilities during shift, and verify the animal status via records or verbal reports 2.2 Identify basic animal behaviour, body language and condition, at beginning and throughout the shift 2.3 Check animals in work area and update status with supervisor during shift according to instructions
3. Clean animal housing	3.1 Clean animal housing areas and general animal care work surfaces, floors and benches according to workplace procedures 3.2 Dispose of waste and soiled bedding according to environmental and workplace procedures 3.3 Identify damage to housing and equipment and report to supervisor
4. Complete hygiene practices for animals	4.1 Perform basic animal hygiene inspection and identify cleaning needs of nominated animals 4.2 Identify and practice hygiene control methods for nominated animals 4.3 Brush or clean animals according to species requirements and individual needs
5. Complete post-hygiene care of animals	5.1 Return animals to housing after cleaning 5.2 Clean, check and store tools and equipment according to workplace procedures and manufacturer instructions 5.3 Inform supervisor of tools and equipment that require repair 5.4 Check supplies and replenish according to workplace procedures 5.5 Update workplace documents according to workplace procedures

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Writing	Use accurate industry terminology to complete workplace records
Numeracy	Count and record quantities, times/dates and measurements related to work activities accurately

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMGEN202 Complete animal care hygiene routines	ACMGAS203 Complete animal care hygiene routines	Changes to performance criteria for clarity, including merger of some performance criteria Assessment requirements updated	Equivalent

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>

Assessment Requirements for ACMGEN202 Complete animal care hygiene routines

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Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has completed animal care hygiene routines for at least three different live animals in an animal care facility. The three animals must cover two different species and two different life stages.

In doing the above, the individual must have:

- completed a total enclosure/housing clean out, including the removal of animal waste, soiled bedding materials and food that is no longer required
- completed daily routine cleaning of animal housing and related facilities, including removal of animal waste
- washed or brushed animals according to their individual requirements
- monitored animals and maintained animal comfort and health during hygiene routines
- reported and documented animal care duties, including animal welfare or animal housing issues as required according to workplace procedures.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- animal care and hygiene principles
- reporting observations of normal species-specific behaviour and indicators of ill health, injury or distress
- typical tasks to maintain animal housing, including:
 - adjusting animal housing features according to weather and climatic conditions
 - collection and removal of faeces/urine using approved cleaning products and methods
 - completing cleaning routines for sick or quarantined animals to avoid cross-contamination
 - emptying and cleaning water and feeding receptacles using approved cleaning products and methods

- refilling water containers
- removing rubbish from housing and surrounding areas
- removing soiled bedding and disposing of in approved area
- resetting of clean bedding materials
- replacement of housing furniture and enrichment items
- hygiene control practices, including:
 - personal hygiene practices, including washing and drying hands before and after animal contact
 - use of personal protective equipment
 - aseptic techniques
 - completing infection control procedures as required
 - quarantine or isolation procedures for potentially contagious or ill animals
 - checking animal's skin, coat, shell, carapace and/or other external features
 - coat or skin, grooming or shedding needs relevant to species
 - species-specific cleaning requirements to remove dirt, foreign objects, parasites or other undesirable items
- safe and humane animal handling techniques
- types of cleaning and animal hygiene care equipment
- workplace procedures for hygiene, health and safety and animal welfare related to animal care hygiene.

Assessment Conditions

Assessment of the skills in this unit of competency must take place under the following conditions:

- physical conditions:
 - an animal care facility
- resources, equipment and materials:
 - live animals specified in the performance evidence
 - equipment, tools and resources for the animal care, cleaning and hygiene tasks specified in the performance evidence
- specifications:
 - workplace procedures for cleaning animals, animal care environments and animal housing
- relationships:
 - supervisor.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

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