



Australian Government

ACMGEN201 Work in the animal care industry

Release: 1

ACMGEN201 Work in the animal care industry

Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Application

This unit of competency describes the skills and knowledge required to carry out animal care work, using ethical and humane practices and contributing to a productive work environment.

This unit applies to entry level workers in the animal care industry who undertake routine work under supervision. They have some accountability for their own work and solve predictable problems. Workplaces may include retail pet stores, boarding/day care facilities, animal shelters, animal welfare organisations, veterinary clinics, zoos and wildlife sanctuaries.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

General Animal Care (GEN)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Contribute to a productive work environment	1.1 Collect and interpret information on animal care industry work functions, and employment terms and conditions 1.2 Perform personal work practices to contribute positively to quality,

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	productivity and effective teamwork in the workplace 1.3 Comply with industry and workplace-specific management structures and lines of reporting 1.4 Follow work schedules according to workplace policies and procedures 1.5 Perform job-specific work practices and comply with workplace procedures 1.6 Identify and follow workplace confidentiality policies and procedures
2. Recognise and identify animals in the workplace	2.1 Identify animals by groups, species and breed using scientific and common names 2.2 Describe animals using identifiable characteristics, standard colours, weight and height 2.3 Identify a range of animals commonly found in the workplace, according to industry standard or workplace identification procedures 2.4 Document a brief description of individual animals and their unique features or markings
3. Identify physical, social and behavioural characteristics	3.1 Identify the temperament traits of species and breed in the workplace 3.2 Identify physical and social environmental needs of animals 3.3 Identify indicators of normal and undesirable or maladaptive behaviour of animal, within physical and social environment 3.4 Identify basic animal body language signs and communication that indicate potential safety risks
4. Incorporate animal needs in conduct of work practices	4.1 Identify and follow workplace procedures relevant to animal care work 4.2 Complete work routines with consideration for animal health and wellbeing priorities 4.3 Handle and interact with animal with due consideration to the risks and the social and behavioural characteristics of the species 4.4 Comply with hygiene protocols to ensure animal health 4.5 Follow security protocols to ensure animal safety

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Reading	Interpret industry terminology in workplace policies, procedures and instructions
Oral communication	Participate in verbal exchanges using industry terminology

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMGEN201 Work in the animal care industry	ACMGAS201 Work in the animal care industry	Minor edits to performance criteria for clarity New element 2 to cover species and breed identification and characteristics Element 4 removed and outcomes added to Foundation Skills Assessment requirements updated	Not equivalent

Links

Companion Volumes, including Implementation Guides, are available at VETNet: - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>