



Australian Government

ACMGEN103 Assist in the care of animals

Release: 1

ACMGEN103 Assist in the care of animals

Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Application

This unit of competency covers the skills and knowledge required to provide basic care of calm animals. It covers awareness of potential hazards and associated risks when working with and around animals.

This unit applies to individuals who undertake entry level work or involvement in community volunteering in the animal care industry. They undertake defined routine activities under direct supervision with limited responsibility for their own work.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

General Animal Care (GEN)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Prepare to work with animals	1.1 Confirm the animal for the selected activities with supervisor 1.2 Confirm the activity to be undertaken with supervisor 1.3 Confirm and clarify with supervisor the potential health and safety

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	hazards and risks, and welfare needs of the animal 1.4 Prepare tools and equipment appropriate to the task and animal 1.5 Select, correctly fit and use appropriate personal protective equipment
2. Maintain a clean workplace	2.1 Clean animal housing, floors, benches and other flat areas according to workplace procedures 2.2 Dispose of waste and soiled bedding according to workplace procedures
3. Assist in feeding animals	3.1 Identify animal food products and their storage locations within the workplace 3.2 Identify and report to supervisor animal food products that do not meet quality requirements 3.3 Prepare equipment used in food preparation and distribution 3.4 Provide assistance to team members in the preparation and distribution of meals 3.5 Clean and store equipment and materials according to workplace procedures 3.6 Report basic animal behaviour and health status according to instructions

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Writing	Use industry terminology to record basic workplace information related to the daily care of animals
Oral communication	- Listen actively and ask open and closed questions to clarify work instructions - Use common industry terminology when communicating with supervisor

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMGEN103 Assist in the care of animals	ACMGAS103 Assist in the care of animals	Elements 3 and 4 merged Minor changes to performance criteria for clarity Assessment requirements updated	Equivalent

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>

Assessment Requirements for ACMGEN103 Assist in the care of animals

Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has assisted in the care of a minimum of three animals, including for each:

- cleaned work areas and animal housing according to workplace procedures
- assisted in the preparation and distribution of food under supervision
- observed and reported observations of live animal behaviour and health status to supervisor.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- a range of basic animal care work tasks, including:
 - enclosure and bed cleaning and bedding replacement
 - feeding and watering animals
 - collecting, recording and updating information
 - observing and reporting animal behaviour
 - cleaning workplace and equipment
- tools and equipment required to undertake routine duties, including cleaning and general housekeeping activities
- key risks of working with animals relevant to context, including:
 - animal bites, kicks and/or scratches
 - biological waste
 - handling of chemicals
 - manual handling
 - slippery or uneven work surfaces
 - zoonoses

- basic hygiene and infection control relevant to care of animals in the facility
- characteristics of animal behaviour, including body language
- basic nutritional and water requirements for animals, including:
 - storage, preparation and presentation requirements for food for animals
 - types of food
 - contaminated and unsuitable quality food products
- animal care workplace procedures related to health and safety, animal welfare and waste disposal requirements.

Assessment Conditions

Assessment of the skills in this unit of competency must take place under the following conditions:

- physical conditions:
 - an animal care workplace or an environment that accurately reflects a real workplace
- resources, equipment and materials:
 - live animals as specified in the performance evidence
 - equipment and resources appropriate to work undertaken specified in the performance evidence
- specifications:
 - workplace procedures and instructions related to the care of animals
- relationship:
 - supervisor.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>