



Australian Government

ACMGEN102 Approach and handle a range of calm animals

Release: 1

ACMGEN102 Approach and handle a range of calm animals

Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Application

This unit covers the skills and knowledge required to approach and handle calm animals under supervision. It covers understanding potential hazards and risks when interacting with animals, and the application of industry guidelines and procedures to ensure the welfare and safety of the individual and the animal.

This unit applies to individuals who undertake entry level work or involvement in community volunteering in the animal care industry. They undertake defined routine activities under direct supervision with limited responsibility for their own work.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

General Animal Care (GEN)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Identify and describe animals	1.1 Use industry standard terminology to describe external body parts and features of animals by name and location 1.2 Identify and describe individual animal using specific

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	characteristics and descriptions
2. Prepare to approach and handle animals	2.1 Confirm animal for the selected activities with supervisor 2.2 Confirm the activity to be undertaken with supervisor 2.3 Confirm and clarify with supervisor the potential health and safety hazards and risks, and welfare needs of the animal 2.4 Prepare handling gear appropriate to the task and animal 2.5 Select, correctly fit and use appropriate personal protective equipment
3. Handle animals safely	3.1 Observe animal behaviour and clarify observations with supervisor 3.2 Use low stress techniques to approach animal 3.3 Use low stress techniques to handle and secure animal 3.4 Move secured animals to required location for relevant care routine or activity 3.5 Provide assistance during care routine or activity with animal

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Oral communication	- Listen actively and ask open and closed questions to clarify work instructions - Use appropriate verbal and non-verbal communication skills when approaching or handling calm animals

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status

ACMGEN102 Approach and handle a range of calm animals	ACMGAS102 Catch and handle a range of quiet animals	Titled changed Elements 3, 4 and 5 merged Minor changes to performance criteria for clarity Assessment requirements updated	Equivalent
--	---	--	------------

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>

Assessment Requirements for ACMGEN102 Approach and handle a range of calm animals

Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has approached and handled a minimum of three calm animals, including:

- confirmed potential animal handling hazards and risks, including basic observation of animal body language with supervisor
- selected low stress handling techniques to minimise the risk of injury or distress to animals
- assisted in the control of animals during animal care routines or activities
- followed supervisor instructions.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- external features and body parts of common animals
- specific characteristics of animals, including:
 - life stage, sex and size
 - coat or skin colours
- how to describe animals using industry terminology as well as common terms
- common animal body language and behavioural signs, including those posing potential safety risks
- common health, hygiene and safety hazards of working with animals, including:
 - animal bites, kicks and/or scratches
 - manual handling
 - slippery or uneven work surfaces
 - zoonoses
- safe, low stress and humane animal handling techniques and procedures, including:

- appropriate verbal and non-verbal communication skills when approaching animals
- use of equipment, including personal protective equipment
- basic requirements for animal welfare and ethics.

Assessment Conditions

Assessment of the skills in this unit of competency must take place under the following conditions:

- physical conditions:
 - an animal care facility or an environment that accurately reflects a real workplace setting
- resources, equipment and materials:
 - live animals specified in the performance evidence
 - equipment and resources appropriate to work undertaken in an animal care environment
- relationship:
 - supervisor.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>