



Australian Government

ACMEXH402 Oversee enclosure or exhibit operations

Release: 1

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Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Application

This unit of competency describes the skills and knowledge required to coordinate enclosure or exhibit operations, including supervising staff and managing animal care. It includes contributing to enclosure or exhibit refurbishment or renovation projects.

This unit applies to senior team members with zoo keeping, wildlife care, aquarium or related experience who generally supervise others and provide and communicate solutions to a range of predictable and unpredictable problems. Tasks may vary in scale from individual animal welfare to social group management, working across a range of programs and/or animal groups in the facility's collection.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Exhibited Animals (EXH)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Supervise enclosure or exhibit staff	1.1 Identify personnel, material and equipment required to manage and maintain the enclosure or exhibit

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	1.2 Develop and coordinate rosters to balance job requirements, responsibility levels and skill development opportunities 1.3 Recruit staff as required and conduct enclosure or exhibit induction 1.4 Communicate enclosure or exhibit operational procedures and enforce safe work practices for all staff 1.5 Review work operations and improve operational efficiency 1.6 Identify staff skills and knowledge gaps and arrange training according to facility policy
2. Supervise animal care and housing operations	2.1 Assess and evaluate animal care strategies in consultation with carers, keepers and other relevant staff members 2.2 Monitor enclosure or exhibit security and safety and animal care and welfare requirements 2.3 Initiate urgent works and schedule routine activities 2.4 Implement environmentally safe pest control procedures according to facility procedures 2.5 Monitor animal care and operations within the enclosure or exhibit 2.6 Update enclosure or exhibit procedures and records according to facility requirements
3. Contribute to enclosure and exhibit refurbishment or renovation projects	3.1 Assess current enclosure or exhibit performance in relation to security, safety and animal welfare in consultation with team members 3.2 Research options to address identified needs of enclosure or exhibit 3.3 Identify facility strategic plans and policies and assess factors that may impact on commissioning of new work in enclosures or exhibits 3.4 Review and prioritise refurbishment or renovation options for enclosure or exhibit 3.5 Present findings to project team and/or management and incorporate feedback

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Writing	Produce operational documents that communicate clear information to the audience
Oral communication	- Interact effectively with staff to ensure work is completed in a timely and safe manner - Present proposals to team or management with confidence
Numeracy	- Estimate costs of works - Use accurate measurements and scale in refurbishment or renovation plans

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMEXH402 Oversee enclosure or exhibit operations	ACMCAN402 Manage enclosures and exhibits	Redesigned unit merging <i>ACMCAN402 Manage enclosures and exhibits</i> and <i>ACMCAN501 Contribute to enclosure and exhibit design or renovation projects</i> to reduce duplication Content updated to reflect industry practices	Not equivalent
ACMEXH402 Oversee enclosure or exhibit operations	ACMCAN501 Contribute to enclosure and exhibit design or renovation projects	Redesigned unit merging <i>ACMCAN402 Manage enclosures and exhibits</i> and <i>ACMCAN501 Contribute to enclosure and exhibit design or renovation projects</i> to reduce duplication Content updated to reflect industry practices	Not equivalent

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>

Assessment Requirements for ACMEXH402 Oversee enclosure or exhibit operations

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Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has:

- coordinated the operations of an animal enclosure or exhibit, including:
 - supervised and reviewed the work operations of one or more people working in an enclosure or exhibit on a minimum of two occasions
 - prepared a schedule and implemented routine operational and maintenance activities over one shift, including a pest control activity
 - submitted a proposal containing at least two detailed recommendations to refurbish or renovate an enclosure or exhibit
 - maintained accurate records for the enclosure or exhibit according to workplace practices.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- principles, practices and purpose of enclosure and exhibits management, including:
 - security and safety for people and animals
 - specialist enclosures for different animals
 - educational and interpretive functions of enclosures
 - environmental enrichment related to animal
 - landscaping and horticulture to allow natural animal behaviour
 - housing for breeding animals or surplus animals
- facility practices for recruiting and training staff
- facility processes for scheduling, rostering and coordinating staff
- principles and protocols for enclosure or exhibit design, including aesthetics, function and effects of introduced fixtures and features

- materials and equipment used in enclosures and exhibits, including:
 - enrichment materials and equipment
 - horticultural materials
 - bedding and nesting materials
- features of facility master plan and population management policy
- types of enclosures or exhibits for animals in care
- enclosure or exhibit maintenance requirements, including:
 - pest identification and management techniques
 - cleaning techniques, schedules and routines
- animal biology and husbandry requirements relevant to enclosure or exhibit species
- animal husbandry manuals and record-keeping requirements
- relevant facility policies and procedures for managing enclosures or exhibits, including:
 - health and safety and emergency procedures
 - hygiene standards – cleaning and infection control
 - handling and disposing of biohazardous waste
 - containment, quarantine and biosecurity
- animal welfare principles and ethics related to enclosures or exhibits, including:
 - Australian Animal Welfare Standards and Guidelines for Exhibited Animals
 - state/territory regulations.

Assessment Conditions

Assessment of the skills in this unit of competency must take place under the following conditions:

- physical conditions:
 - an animal care workplace or an environment that accurately reflects a real workplace setting
- resources, equipment and materials:
 - animal enclosure or exhibit
 - equipment and resources appropriate to work undertaken in the enclosure or exhibit
- specifications:
 - facility policies and procedures relating to enclosure or exhibit management
- relationships:
 - team members.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

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