



Australian Government

ACMCAS407 Provide professional companion animal grooming services

Release: 1

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Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 1.0.

Application

This unit of competency describes the skills and knowledge required to provide professional pattern and style grooming services for companion animals.

The unit applies to individuals who work in the companion animal industry sector where pattern and style grooming services are provided for companion animals at their home, or at a companion animal facility. These individuals analyse information and exercise judgement to complete a range of skilled activities and demonstrate deep knowledge in a specific technical area. They have accountability for the work of others and analyse, design and communicate solutions to a range of complex problems.

No occupational licensing, legislative or certification requirements are known to apply to this unit at the time of publication.

NOTE: The terms ‘occupational health and safety’ (OHS) and ‘work health and safety’ (WHS) generally have the same meaning in the workplace. In jurisdictions where the national model WHS legislation has not been implemented, RTOs must contextualise the unit of competency by referring to current OHS legislative requirements.

Pre-requisite Unit

Nil

Unit Sector

Companion Animal Sector (CAS)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>

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1. Assess grooming needs	1.1 Establish grooming needs of animals with client 1.2 Assess animal's coat length and condition, including condition of the ears, eyes and toenails in relation to its age and breed 1.3 Check animal for parasitic infection 1.4 Check general health and temperament of animal with the client, and document 1.5 Report observations of the animal's condition to the client 1.6 Inform the client of grooming procedures and give advice regarding required maintenance regimes for the animal's coat and condition
2. Prepare animal and grooming environment	2.1 Determine risks associated with grooming the animal and manage according to WHS and animal welfare requirements 2.2 Identify appropriate grooming pattern and style in accordance with breed standards, client preference, health of the animal and condition of its coat 2.3 Select and prepare grooming equipment and supplies relevant for the condition of the coat, its pattern and style 2.4 Restrain the animal and handle it safely and humanely according to its age, health and breed characteristics
3. Perform grooming services	3.1 Carry out pre-bathing procedures, including brushing and de-matting, as required 3.2 Bathe, rinse and dry animal using appropriate bathing procedures according to workplace policies and procedures 3.3 Operate grooming equipment safely according to workplace grooming procedures and manufacturers' instructions 3.4 Style the animal's coat as required using industry-recognised grooming techniques and according to pattern, style and client requirements 3.5 Complete additional grooming services as required
4. Complete grooming services	4.1 House and monitor animal until owner's arrival 4.2 Clean grooming equipment and area and return equipment to storage, audit supplies and document 4.3 Collect and dispose of waste material according to environmental and legislative requirements

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	4.4 Document grooming services provided and update business records for compliance and invoicing requirements 4.5 Return animal to client, provide advice on home-grooming care and discuss any follow-up requirements

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Oral communication	Discuss and negotiate client preferences for grooming

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMCAS407 Provide professional companion animal grooming services	ACMCAS407A Provide professional companion animal grooming services	Updated to meet Standards for Training Packages	Equivalent unit

Links

Companion Volumes, including Implementation Guides, are available at VETNet: - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>

Assessment Requirements for ACMCAS407 Provide professional companion animal grooming services

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Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has bathed and groomed at least three different breeds of companion animal, including:

- assessed the health and condition of an animal's coat and determined the pattern and style grooming requirements with the client, for at least three different breeds of companion animal
- operated and maintained grooming equipment and supplies according to organisational standards and manufacturers' specifications
- handled animals in a safe and humane manner
- maintained high standards of hygiene and infection control
- maintained records and followed up with clients as required.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- principles and practices of bathing and grooming companion animals
- animal anatomy and physiology related to grooming procedures
- communication procedures and systems and technology
- disinfectants, cleaning agents, cleaning techniques and cleaning equipment and materials used in a companion animal workplace
- grooming products and services
- industry recognised animal pattern and style grooming techniques, procedures and equipment
- legislative and regulatory compliance requirements, including WHS, relevant industry codes of practice, companion animal legislation, local council regulations, microchipping, animal welfare legislation and wildlife regulations
- normal and abnormal animal behaviour and traits for relevant species

- animal welfare and ethics
- safe animal handling and restraint techniques and procedures
- safe work practices
- signs of abnormalities and health concerns in animals, including parasitic infections
- zoonotic diseases
- standards, guidelines and approaches to environmental sustainability relevant to the animal care industry
- transmission of diseases between animals
- use and maintenance of grooming equipment
- waste management strategies.

Assessment Conditions

Assessment of skills must take place under the following conditions:

- physical conditions:
 - skills must be demonstrated in a workplace setting or an environment that accurately represents workplace conditions
- resources, equipment and materials:
 - live animals for bathing and grooming
 - bathing and grooming equipment and products
 - disinfectant and cleaning products.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

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