



Australian Government

ACMCAS306 Provide grooming services for companion animal comfort

Release: 1

ACMCAS306 Provide grooming services for companion animal comfort

Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 1.0.

Application

This unit of competency describes the skills and knowledge required to provide animal grooming services for companion animals. It addresses the requirements to maintain and restore animal comfort within an established grooming environment.

This unit is applicable to individuals who work in the companion animal industry sector where grooming services are provided under supervision. The individual is required to exhibit appropriate care for animals so that stress and discomfort is minimised. This unit applies to individuals who take responsibility for their own work and for the quality of the work of others. They use discretion and judgement in the selection, allocation and use of available resources.

No occupational licensing, legislative or certification requirements are known to apply to this unit at the time of publication.

NOTE: The terms ‘occupational health and safety’ (OHS) and ‘work health and safety’ (WHS) generally have the same meaning in the workplace. In jurisdictions where the national model WHS legislation has not been implemented, RTOs must contextualise the unit of competency by referring to current OHS legislative requirements.

Pre-requisite Unit

Nil

Unit Sector

Companion Animal Sector (CAS)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Establish client requirements	1.1 Identify breed type grooming characteristics 1.2 Establish animal profile 1.3 Evaluate animal condition 1.4 Establish owner's desired outcome
2. Plan grooming routine	2.1 Determine and minimise the risks associated with grooming the nominated animal according to WHS and animal welfare requirements 2.2 Consider time limitations, budget and available facilities in preparing grooming plan individual animal requirements 2.3 Confirm grooming plan with supervisor based on animal and client needs 2.4 Prepare grooming equipment and supplies
3. Groom animals	3.1 Restrain animal for grooming, and monitor for signs of distress 3.2 Implement grooming techniques used to address matted or knotted coat 3.3 Groom coat to meet owner's desired outcome 3.4 Implement techniques used to clip or file nails
4. Trim coat for animal comfort	4.1 Select and prepare tools to be used for coat trimming 4.2 Identify risks associated with using coat trimming equipment and minimise risks according to WHS and animal welfare requirements 4.3 Trim coat to restore animal comfort 4.4 Remove hair from ears and around eyes and feet to meet owner's requirements and to ensure animal comfort 4.5 Bathe and dry animal to industry standard
5. Complete grooming and trimming procedures	5.1 House and monitor animal until owner arrives 5.2 Clean grooming equipment and area and return to storage, audit supplies and document 5.3 Collect waste material and dispose of according to environmental and legislative requirements 5.4 Document grooming services for invoicing 5.5 Review grooming plan with supervisor 5.6 Return animal to owner and discuss any follow up requirements

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Oral communication	Determine client expectations and discuss grooming options
Writing	Document outcomes on grooming plan
Numeracy	Shampoo dilution rates
Reading	Review and comprehend product information on shampoo and other products

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMCAS306 Provide grooming services for companion animal comfort	ACMCAS306A Provide grooming services for companion animal comfort	Updated to meet Standards for Training Packages	Equivalent unit

Links

Companion Volumes, including Implementation Guides, are available at VETNet: - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>

Assessment Requirements for ACMCAS306 Provide grooming services for companion animal comfort

Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 1.0.

Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has groomed at least three companion animals, including:

- assessed health and condition of animal's coat and determined grooming requirements with owner
- maintained high standards of hygiene and infection control at all times to reduce the risk of infection and cross-infection
- followed workplace instructions to apply industry recognised grooming methods and procedures for different breeds of companion animals to maintain or restore animal comfort
- handled animals in a safe and humane manner
- used and maintained grooming equipment and supplies according to organisational standards and manufacturers' specifications
- maintained records and followed up with clients
- built relationships and communicated effectively with clients regarding appropriate bathing requirements.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- animal anatomy and physiology related to grooming procedures
- animal common names
- disease transmission between animals
- disinfectants, cleaning agents, cleaning techniques and cleaning equipment and materials used in a companion animal workplace
- organisation policies, procedures and requirements, including emergency procedures, hygiene standards and waste disposal regulations

- normal and abnormal animal behaviour and traits for relevant species
- WHS and animal ethics and welfare legislative requirements and codes of practice
- relevant grooming products and services
- use and maintenance of grooming equipment
- safe animal handling and restraint techniques and procedures
- signs of abnormalities and health concerns in animals, including parasitic infections
- standards, guidelines and approaches to environmental sustainability relevant to the animal care industry
- animal care industry hygiene standards
- industry recognised maintenance and restoration animal grooming techniques, procedures and equipment
- requirements of relevant record keeping system.

Assessment Conditions

Assessment of skills must take place under the following conditions:

- physical conditions:
 - skills must be demonstrated in a workplace setting or an environment that accurately represents workplace conditions
- resources, equipment and materials:
 - live animals for grooming
 - grooming products and grooming equipment for coat and nails
 - hygiene equipment
 - systems for invoicing.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>