



Australian Government

**Assessment Requirements for
ACMARM403 Identify and respond to
animal behaviour in animal management
and regulation environment**

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Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has:

- accurately identified the physical characteristics of at least ten different animals by species, breed, type and group
- interpreted species-specific body language and signs of likely emotional state and arousal for three individual animals
- identified at least three species-specific behaviours and the decision making criteria and process for determining when intervention is required, including:
 - a statutory response
 - a referral to a suitably qualified person
- discussed animal behaviour options or advice with at least two different animal owners/carers using accurate animal industry and regulatory language
- maintained accurate records, using industry terminology for animal behaviour and correct regulatory terminology, where appropriate for context.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- physical characteristics used to identify a range of animals by species and/or breed, including any special classes or groups of animals (restricted, regulated, retired or decommissioned)
- species-specific behaviour for species commonly encountered in animal management regulatory work or workplace context, including:
 - body language, signs of emotional states and psychological arousal, and coping strategies

- signs of common behavioural issues of companion species
- the owner/carer–animal relationship and its effect on animal behaviour
- common species-specific behaviours linked to nuisance complaints
- risks associated with responding to animal behaviour, including:
 - welfare and health of animals, owners, public
 - duty of care and legal risks
- signs of unwanted, unusual or maladaptive behaviour
- species-specific techniques for minimising stress and fear
- basic principles of behaviour modification and animal training
- overview of animal health, hygiene and disease, including transmission routes for zoonotic diseases
- what to look for in the environment, including where the animal lives, how it is managed by its owner/carer and how that impacts on animal behaviour
- overview of the key principles of animal welfare and relevant approaches to assessing welfare and wellbeing
- key requirements of relevant legislation, regulations, standards and codes of practice relevant to work undertaken in an animal management environment
- the range of offences and statutory responses available under relevant legislation to deal with animal behaviour issues, where applicable to context.

Assessment Conditions

Assessment of the skills in this unit of competency must take place under the following conditions:

- physical conditions:
 - a workplace or an environment that accurately represents workplace conditions
- resources, equipment and materials:
 - live animals and/or videos of real animals specified in the performance evidence
 - equipment and resources, including personal protective equipment
 - workplace information management system
 - access to educational materials for animal owners or caregivers
- specifications:
 - workplace policies and procedures, legislation and codes of practice relevant to work undertaken in animal management and/or regulation
 - workplace record-keeping/information management system
- relationships:
 - animal caregivers/owners specified in the performance evidence.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>