



**Australian Government**

# **UETDRSO018 Dispatch and monitor field staff activities**

**Release: 1**

# UETDRSO018 Dispatch and monitor field staff activities

## Modification History

Release 1. This is the first release of this unit of competency in the UET Transmission, Distribution and Rail Sector Training Package Release 4.0.

## Application

This unit includes the skills and knowledge required to dispatch and monitor field staff activities in the electricity supply industry (ESI).

It includes evaluating alarms, indicators, trouble calls and outage data, analysing data against network conditions, and dispatching and monitoring personnel.

It also includes application, purpose, and types of permits and access authority procedures, and procedures for updating personnel, management and customers of progress.

This may include immediate response to protect human life, adverse effect on safety, security of supply or the integrity of the assets.

The application of the skills and knowledge described in this unit may require a licence/registration to practice in the workplace.

Other conditions may also apply under state and territory legislative and regulatory licensing requirements which must be confirmed prior to commencing this unit.

## Pre-requisite Unit

Not applicable.

## Competency Field

System Operations

## Unit Sector

Not applicable

## Elements and Performance Criteria

### ELEMENTS

Elements describe the essential outcomes.

### PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1 Prepare to dispatch and monitor field staff activities**
  - 1.1 Legislation, regulations, standards, codes of practice and organisational workplace requirements for the work to be done are reviewed and determined
  - 1.2 Purpose of the dispatch is established after data is analysed and expected outcomes of the work are confirmed with appropriate personnel
  - 1.3 Work plans are determined in accordance with workplace requirements
  - 1.4 Work is prioritised and sequenced for completion in accordance with work plan and workplace requirements
  - 1.5 Liaison and communication issues with authorised personnel, authorities and clients are resolved to facilitate work, as required
  - 1.6 Hazards are identified, risks assessed, and control measures identified and applied
- 2 Dispatch and monitor field staff activities**
  - 2.1 Legislation, regulations, standards, codes of practice and organisational workplace requirements for the work to be performed are applied and monitored
  - 2.2 Work plans are evaluated and monitored for best outcomes in accordance with workplace requirements
  - 2.3 Dispatching decisions are made in accordance with best outcomes, safety control measures, and workplace requirements
  - 2.4 Field staff activities are monitored in accordance with workplace requirements
  - 2.5 All stakeholders are updated on progress
  - 2.6 Incidents or unplanned events are responded to in accordance with workplace requirements
  - 2.7 Quality checks of work are undertaken in accordance with work plan and workplace requirements
- 3 Complete work and documentation**
  - 3.1 Completed work is checked for compliance against the work plan and workplace requirements
  - 3.2 Work records, reports and documentation are completed, and appropriate personnel notified in

accordance with workplace requirements

## **Foundation Skills**

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

## **Range of Conditions**

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the UET Transmission, Distribution and Rail Sector Training Package Companion Volume Implementation Guide.

## **Unit Mapping Information**

This unit replaces and is not equivalent to UETTDRSO46 Monitor and control the field staff activities.

## **Links**

Companion Volume Implementation Guides are found in VETNet -  
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=229bace1-b7bc-4653-9300-dffb13ecfad7>