



**Australian Government**

**Assessment Requirements for  
UETDRSO018 Dispatch and monitor field  
staff activities**

**Release: 1**

# Assessment Requirements for UETDRSO018 Dispatch and monitor field staff activities

## Modification History

Release 1. This is the first release of this unit of competency in the UET Transmission, Distribution and Rail Sector Training Package Release 4.0.

## Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least two (2) separate occasions and include:

- applying relevant legislation, regulations, standards, codes of practice and organisational workplace requirements including:
  - work health and safety (WHS)/occupational health and safety (OHS) requirements
- identifying hazards, assessing risks, and identifying, applying and monitoring control measures
- dealing with unplanned events on at least one (1) occasion
- completing all of the following on at least three (3) occasions:
  - evaluating alarms, indicators, trouble calls and outage data
  - analysing data against network conditions
  - establishing the purpose of the dispatch
  - prioritising and sequencing dispatch
  - dispatching teams in accordance with skills and capabilities
  - monitoring work progress in accordance with the work plan
  - updating personnel, management and customers of progress
  - confirming, reviewing, and updating workplan
  - completing relevant work records, reports and documentation
  - checking completed work for compliance against the work plan and workplace requirements.

## Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- relevant legislation, regulations, standards, codes of practice and organisational workplace requirements, including WHS/OHS requirements
- hazard, risk assessment and risk control requirements, including potential hazards
- events constituting an unplanned event or incident

- procedures for responding to an unplanned event or incident
- interconnected high voltage (HV) electrical networks, including HV single wire earth return (SWER) system
- principles of harmonics
- application, purpose, and types of permits, and access authority procedures
- work team requirements, dispatching, and monitoring
- stakeholder communication
- workplace records, reports and documentation.

## Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so.

Where this is not appropriate, assessment must occur in simulated conditions involving realistic and authentic activities that replicate operational workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- applicable documentation, including workplace requirements, relevant industry standards, equipment specifications, regulations, codes of practice and operation manuals.

## Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=229bace1-b7bc-4653-9300-dffb13ecfad7>