



**Australian Government**

**Department of Education, Employment and Workplace Relations**

# **UEE21711 Certificate II in Technical Support**

**Release: 1**

## **UEE21711 Certificate II in Technical Support**

### **Modification History**

Not applicable.

### **Description**

#### **Scope**

This qualification provides competencies to collect/receive and store stock at work sites, set up and store equipment and tools, assist in installation, fault finding, and maintenance and repair activities.

### **Pathways Information**

Not applicable.

### **Licensing/Regulatory Information**

Not applicable.

### **Entry Requirements**

Not applicable.

### **Employability Skills Summary**

Not applicable.

## Packaging Rules

### Completion requirements

The requirements for granting this qualification will be met when competency is demonstrated and achieved for:

- All the Core competency standard units, defined in the Core Competency Standard Units table below and
- A combination of Elective competency standard units to achieve a total weighting of 160 points in accordance with the Elective Competency Standard Units table below.

<b>Core Competency Standard Units</b> All Core competency standard units to be achieved		<b>Weighting Points</b>
UEENEEE038B	Participate in development and follow a personal competency development plan	20
UEENEEE101A	Apply Occupational Health and Safety regulations, codes and practices in the workplace	20
UEENEEE102A	Fabricate, assemble and dismantle utilities industry components	40
UEENEEE107A	Use drawings, diagrams, schedules, standards, codes and specifications	40
UEENEEE137A	Document and apply measures to control OHS risks associated with electrotechnology work	20
UEENEEG111A	Carry out basic repairs to electrical components and equipment	40
UEENEEK142A	Apply environmentally and sustainable procedures in the energy sector	20
<b>Total points in core</b>		<b>200</b>

<b>Elective Competency Standard Units</b> Complete Elective units to achieve a total of weighting of 160 points from the following groups:		
Group	Minimum points	Maximum points
<b>A</b> <b>Imported and Common Elective Units</b> Imported units from other training packages and/or state	0	60

	accredited courses can be added to this group, but they must be selected from qualifications where the unit is first packaged at AQF level 2. If units have not being assigned a weighting by the relevant EE-Oz Industry Technical Advisory Committee, their weighting will be 10 points.		
<b>B</b>	<b>Qualification Elective Units</b> You may select all your elective units from this Group	100	160

<b>Group A – Imported and Common Elective Units</b> You may complete units to a maximum weighting of 60		<b>Weighting Points</b>
UEENEEC001B	Maintain documentation	20
UEENEEC002B	Source and purchase material/parts for installation or service jobs	20
UEENEEC008B	Receive and store materials and equipment for electrotechnology work	20
UEENEEC010B	Deliver a service to customers	20
UEENEEE020B	Provide basic instruction in the use of electrotechnology apparatus	20
CPCCOHS1001A	Work safely in the construction industry	10
HLTCPR201B	Perform CPR	10
	Imported units from other training packages and/or state accredited courses can be added to this group, but they must be selected from qualifications where the unit is first packaged at AQF level 2. If units have not being assigned a weighting by the relevant EE-Oz Industry Technical Advisory Committee, their weighting will be 10 points.  Note: For further information see Application of the NQC Flexibility Formula, UEE11 Electrotechnology Training Package, Version 1, Volume 1 Qualification Framework	Up to 60 Points

<b>Group B – Qualification Elective Units</b> Complete units to a minimum weighting of 100 You may select all your elective units from this Group		<b>Weighting Points</b>
UEENEED101A	Use computer applications relevant to a workplace	20
UEENEEE104A	Solve problems in d.c. circuits	80
UEENEEE105A	Fix and secure electrotechnology equipment	20
UEENEEE108A	Lay wiring/cabling and terminate accessories for extra-low voltage (ELV) circuits	40
UEENEEE122A	Carry out preparatory energy sector work activities	60
UEENEED024A	Attach cords and plugs to electrical equipment for connection to a single phase 230 Volt supply	20

**Note:**

1. Pre-requisite pathways shall be identified and met for all elective units selected.
2. In selecting elective units considerations to career planning advice should be given to units that form part of a pre-requisite pathway for the progression to achieve particular competencies or qualification at a higher level.

**END OF QUALIFICATION****Custom Content Section**

Not applicable.