



Australian Government

Department of Education, Employment and Workplace Relations

UEENEED016B Develop network services

Release: 1

UEENEED016B Develop network services

Modification History

Not Applicable

Unit Descriptor

Unit Descriptor

1)

1.1) Descriptor

This unit covers develop services for network clients for emails, Internet access, shared resources. It encompasses safe working practices, installing and configuring Domain Name Server (DNS), email servers, Dynamic Host Configuration Protocol (DHCP), remote access servers, Network Address Translation (N/AT), directory services, Authentication Servers and documenting development activities.

Note:

This unit applies to all aspects of Electrotechnology - engineering applications only. For general competencies related to Information Technologies refer to the latest endorsed IT Training Package.

Application of the Unit

Application of the Unit 4)

This unit applies to any recognised development program that leads to the acquisition of a formal award at AQF level 5 or higher.

Licensing/Regulatory Information

1.2) License to practice

The skills and knowledge described in this unit do not require a license to practice in the workplace. However, practice in this unit is subject to regulations directly related to occupational health and safety and where applicable contracts of training such as apprenticeships.

Pre-Requisites

Prerequisite Unit(s) 2)

2.1) Competencies

There are no prerequisite competencies for this unit.

Employability Skills Information

Employability Skills 3)

The required outcomes described in this unit of competency contain applicable facets of Employability Skills. The Employability Skills Summary of the qualification in which this unit of competency is packaged will assist in identifying Employability Skill requirements.

Elements and Performance Criteria Pre-Content

6) Elements describe the essential outcomes of a unit of competency

Performance criteria describe the required performance needed to demonstrate achievement of the Element. Assessment of performance is to be consistent with the evidence guide.

Elements and Performance Criteria

ELEMENT	PERFORMANCE CRITERIA
1 Prepare to develop network services.	1.1 OHS processes and procedures for a given work area are identified, obtained and understood.
	1.2 Established OHS risk control measures and procedures are followed in preparation for the work.
	1.3 The extent of network services to be developed is determined from network performance specifications and in consultation with relevant persons.
	1.4 Activities are planned to meet scheduled timelines in consultation with others involved in the work.
	1.5 Appropriate development tools and software are selected based on specified requirements and performance standard.
	1.6 Strategies are implemented to ensure network development is carried out efficiently.
2 Install, configure and manage network services.	2.1 OHS risk control measures and procedures for carrying out the work are followed.
	2.2 Knowledge and complexities of network infrastructure are applied to developing network services.
	2.3 Network infrastructure components in current use and installed and configured in compliance with industry standards and variants as specified for the network. (See Note 1)
	2.4 Structural components of directory services are installed and configured in compliance with industry standards and variants as specified for the network. (Notes 2 and 3)
	2.5 Management components of network services are configured in compliance with industry standards and requirements specified for the network. (See Note 4)

ELEMENT	PERFORMANCE CRITERIA
2.6	Security components of network services are created using Group Policy in compliance with industry standards and requirements specified for the network.
2.7	Network malfunctions are identified and rectified using logical techniques and drawing knowledge of complex network infrastructure.
2.8	Network is monitored and solutions are developed to optimise network performance and reliability in accordance with established procedures.
2.9	Security events are analysed and actions taken in accordance with established policy.
2.10	Approaches to issues/problems are analysed to provide most effective solutions.
2.11	Quality of work is monitored against personal performance agreement and/or established organisational or professional standards.
3 Report network administration activities	3.1 Written justification is produced for network services development activities and appropriate person/s notified in accordance with established procedures.
	3.2 Network service development records are maintained in accordance with established procedures.

Notes.

1. Examples of network infrastructure components are DNS, DHCP, Remote Access, Network Protocols, IP Routing and WINS

2. Examples of structural components are domains, automatic domain controller, sites, subnets, site links, connection objects and DNS.

3. Examples of configuring are site memberships global catalogue designation, zones for dynamic and secure dynamic updates and creation and configuration of DNS records.

4. Examples of management components are Group Policy including Group Policy Object (GPO), delegation of administrative control of Group Policy, filtering of Group Policy settings by using security groups and Group Policy prioritisation.

Required Skills and Knowledge

REQUIRED SKILLS AND KNOWLEDGE

7) This describes the essential skills and knowledge and their level, required for this unit.

Evidence shall show that knowledge has been acquired of safe working practices and developing network services.

All knowledge and skills detailed in this unit should be contextualised to current industry practices and technologies.

The extent of the essential knowledge and associated skills (EKAS) required is given in Volume 2 - Part 2.2 EKAS. It forms an integral part of this unit.

- 2.4.30 Network infrastructure
- 2.4.31 Directory services
- 2.18.1 Occupational Health and Safety principles

Evidence Guide

EVIDENCE GUIDE

9) This provides essential advice for assessment of the unit and must be read in conjunction with the performance criteria and the range statement of the unit and the Training Package Assessment Guidelines.

The Evidence Guide forms an integral part of this unit. It must be used in conjunction with all parts of this unit and performed in accordance with the Assessment Guidelines of this Training Package.

Overview of Assessment

9.1)

Longitudinal competency development approaches to assessment, such as Profiling, require data to be reliably gathered in a form that can be consistently interpreted over time. This approach is best utilised in Apprenticeship programs and reduces assessment intervention. It is the industry-preferred model for apprenticeships. However, where summative (or final) assessment is used it is to include the application of the competency in the normal work environment or, at a minimum, the application of the competency in a realistically simulated work environment. It is recognised that, in some circumstances, assessment in part or full can occur outside the workplace. However, it must be in accordance with industry and regulatory policy.

Methods chosen for a particular assessment will be influenced by various factors. These include the extent of the assessment, the most effective locations for the assessment activities to take place, access to physical resources, additional safety measures that may be required and the critical nature of the competencies being assessed.

The critical safety nature of working with electricity, electrical equipment, gas or any other hazardous substance/material carries risk in deeming a person competent. Sources of evidence need to be 'rich' in nature to minimise error in judgment.

Activities associated with normal everyday work have a bearing on the decision as to how much and how detailed the data gathered will contribute to its 'richness'. Some skills are more critical to safety and operational requirements while the same skills may be more or less frequently practised. These points are raised for the assessors to consider when choosing an assessment method and developing assessment instruments. Sample assessment instruments are included for Assessors in

EVIDENCE GUIDE

the Assessment Guidelines of this Training Package.

Critical aspects of evidence required to demonstrate competency in this unit

9.2)

Before the critical aspects of evidence are considered all prerequisites shall be met.

Evidence for competence in this unit shall be considered holistically. Each element and associated performance criteria shall be demonstrated on at least two occasions in accordance with the 'Assessment Guidelines - UEE07'. Evidence shall also comprise:

- A representative body of work performance demonstrated within the timeframes typically expected of the discipline, work function and industrial environment. In particular this shall incorporate evidence that shows a candidate is able to:
 - Implement Occupational Health and Safety workplace procedures and practices, including the use of risk control measures as specified in the performance criteria and range statement
 - Apply sustainable energy principles and practices as specified in the performance criteria and range statement
 - Demonstrate an understanding of the essential knowledge and associated skills as described in this unit. It may be required by some jurisdictions that RTOs provide a percentile graded result for the purpose of regulatory or licensing requirements.
 - Demonstrate an appropriate level of skills enabling employment
 - Conduct work observing the relevant Anti Discrimination legislation, regulations, policies and workplace procedures
- Demonstrated consistent performance across a representative range of contexts from the prescribed items below:
 - Develop network services as described in 8) and including:
 - A Establishing network services to be developed.
 - B Installing and configuring network infrastructure components.
 - C Installing and configuring structural components of directory services.

EVIDENCE GUIDE

- D Configuring management components of network services.
- E Creating security components of network services.
- F Identifying and rectifying network malfunctions.
- G Developing solutions to optimise network performance.
- H Documenting network services development activities.
- I Dealing with unplanned events by drawing on essential knowledge and skills to provide appropriate solutions incorporated in a holistic assessment with the above listed items.

Context of and specific resources for assessment

9.3)

This unit should be assessed as it relates to normal work practice using procedures, information and resources typical of a workplace. This should include:

- OHS policy and work procedures and instructions.
- Suitable work environment, facilities, equipment and materials to undertake actual work as prescribed in this unit.

These should be used in the formal learning/assessment environment.

Note:

Where simulation is considered a suitable strategy for assessment, conditions for assessment must be authentic and as far as possible reproduce and replicate the workplace and be consistent with the approved industry simulation policy.

The resources used for assessment should reflect current industry practices in relation to developing network services.

EVIDENCE GUIDE

Method of assessment**9.4)**

This unit shall be assessed by methods given in Volume 1, Part 3 'Assessment Guidelines'.

Note:

Competent performance with inherent safe working practices is expected in the Industry to which this unit applies. This requires assessment in a structured environment which is primarily intended for learning/assessment and incorporates all necessary equipment and facilities for learners to develop and demonstrate the essential knowledge and skills described in this unit.

Concurrent assessment and relationship with other units**9.5)**

There are no concurrent assessment recommendations for this unit.

Range Statement

RANGE STATEMENT

8) This relates to the unit as a whole providing the range of contexts and conditions to which the performance criteria apply. It allows for different work environments and situations that will affect performance.

This unit shall be demonstrated in relation developing and managing services for any network that is to provide clients with email and Internet access, shared resources and security.

Generic terms used throughout this Vocational Standard shall be regarded as part of the Range Statement in which competency is demonstrated. The definition of these and other terms that apply are given in Volume 2, Part 2.1.

Unit Sector(s)

Not Applicable

Competency Field

2.2) Literacy and numeracy skills

Participants are best equipped to achieve competency in this unit if they have reading, writing and numeracy skills indicated by the following scales. Description of each scale is given in Volume 2, Part 3 'Literacy and Numeracy'

Reading	5	Writing	5	Numeracy	5
---------	---	---------	---	----------	---

Custom Content Section

Competency Field 5)

Computer Systems