



**Australian Government**

**Department of Education, Employment and Workplace Relations**

# **UEE21710 Certificate II in Technical Support**

**Release: 1**

## **UEE21710 Certificate II in Technical Support**

### **Modification History**

Not Applicable

### **Description**

#### **Scope**

This qualification provides competencies to collect/receive and store stock at work sites, set up and store equipment and tools, assist in installation, fault finding, and maintenance and repair activities.

### **Pathways Information**

Not Applicable

### **Licensing/Regulatory Information**

Not Applicable

### **Entry Requirements**

Not Applicable

### **Employability Skills Summary**

Not Applicable

## Packaging Rules

### Completion requirements

The requirements for granting this qualification will be met when competency is demonstrated and achieved for:

- All the Core competency standard units, **and**
- A combination of Elective competency standard units selected from Group A and/or Group B, to achieve a total weighting of 120 points, **and**
- All the required pre-requisite competency standard units

<b>Core Competency Standard Units</b>		<b>Weighting</b>
All Core competency standard units to be achieved		<b>Points</b>
UEENEEE001B	Apply OHS practices in the workplace	20
UEENEEE002B	Dismantle, assemble and fabricate electrotechnology components	40
UEENEEE003B	Solve problems in extra-low voltage single path circuits	40
UEENEEE007B	Use drawings, diagrams, schedules and manuals	40
UEENEEE037B	Document occupational hazards and risks in electrotechnology	20
UEENEEE038B	Participate in development and follow a personal competency development plan	20
UEENEEO011B	Carry out basic repairs to electrical apparatus	40
UEENEEO042A	Participate in environmentally sustainable work practices	20

<b>Total points in core</b>	<b>240</b>
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### Elective Competency Standard Units

Complete Elective units to achieve a total of weighting of 120 points from the following groups:

Group		Minimum points	Maximum points
<b>A</b>	<b>Imported and Common Elective Units</b> Imported units from other training packages and/or state accredited courses can be added to this group, but they must be selected from qualifications where the unit is first packaged at AQF level 2. If units have not being assigned a weighting in the Electrotechnology Training Package, their weighting will be 10 points.	0	60
<b>B</b>	<b>Qualification Electives - Schedule 2 Units</b> You may select all your elective units from this Group	60	120

Group A - Imported and Common Elective Units		Weighting Points
UEENEEC001B	Maintain documentation	20
UEENEEC002B	Source and purchase material/parts for installation or service jobs	20
UEENEEC008B	Receive and store materials and equipment for electrotechnology work	20
UEENEEC010B	Deliver a service to customers	20
UEENEED001B	Use basic computer applications relevant to a workplace	20
	Imported units from other training packages and/or state accredited courses can be added to this group, but they must be selected from qualifications where the unit is first packaged at AQF level 2. If units have not being assigned a weighting in the Electrotechnology Training Package, their weighting will be 10 points.	Up to 60 Points

	Note: For further information see <i>Transition to NQC Packaging Rules for Flexibility</i> , Page 48, UEE07 Electrotechnology Training Package, Version 4, Volume 1 Preliminary Information.	
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<b>Group B - Qualification Electives - Schedule 2 Units</b>		<b>Weighting Points</b>
You may select all your elective units from this Group		
UEENEEE004B	Solve problems in multiple path d.c. circuits	40
UEENEEE005B	Fix and secure equipment	20
UEENEEE008B	Lay wiring/cabling and terminate accessories for extra-low voltage circuits	40
UEENEEE022B	Carry out preparatory electrotechnology work activities	60
UEENEPP002B	Attach cords and plugs to electrical equipment for connection to a single phase 250 Volt supply	40

**Note:** 1. Pre-requisite pathways shall be identified and met for all elective units selected.  
2. In selecting elective units considerations to career planning advice should be given to units that form part of a pre-requisite pathway for the progression to achieve particular competencies or qualification at a higher level.

END OF QUALIFICATION

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