



**Australian Government**

**Assessment Requirements for UEERA0085  
Service clothes washing machines and  
dryers**

**Release: 1**

# Assessment Requirements for UEERA0085 Service clothes washing machines and dryers

## Modification History

Release 1. This is the first release of this unit of competency in the UEE Electrotechnology Training Package.

## Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements, performance criteria and range of conditions on at least two separate occasions and include:

- applying relevant work health and safety (WHS)/occupational health and safety (OHS) requirements, including:
  - applying safe working practices
  - identifying hazards
  - using risk control measures
- completing and reporting fault-finding and repair activities
- implementing legislation, industry standards, codes of practice and regulations
- preparing to service clothes washing machine and dryer
- servicing clothes washing machine and dryer, including:
  - determining nature of work from service request
  - identifying defective components affecting appliance efficiency
  - finding faults
  - rectifying defects or faults
  - testing appliance functions
  - completing service report
  - dealing with unplanned events/situations in accordance with workplace procedures in a manner that minimises risk to personnel and equipment
- using manufacturer specifications and manuals.

## Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements, performance criteria and range of conditions and include knowledge of:

- relevant legislation, industry standards, codes of practice and regulations
- relevant manufacturer specifications
- relevant risk mitigation processes, including:

- potential hazards
- risk control measures
- safe working practices
- relevant WHS/OHS legislated requirements
- relevant workplace documentation
- relevant workplace policies and procedures
- service clothes washing machines and dryers, including:
  - component repair or replacement methods
  - installation
  - manufacturer parts catalogues and service reports
  - operational testing and set-up procedures encompassing pre-start and safety control checking, operating cycle testing and control adjustments
  - types, applications, construction, components and operating characteristics
  - typical component wear or defects
  - typical faults.

## Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or other simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment (PPE) currently used in industry
- applicable documentation, including workplace procedures, industry standards, equipment specifications, regulations, codes of practice and operation manuals.

## Links

Companion Volume implementation guides are found in VETNet - -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b8a8f136-5421-4ce1-92e0-2b50341431b6>