



Australian Government

TLI41610 Certificate IV in International Freight Forwarding (Senior Operator)

Release 3

TLI41610 Certificate IV in International Freight Forwarding (Senior Operator)

Modification History

Release 3. This is the third release of this qualification in TLI10 Transport and Logistics Training Package Version 4.1.

In Release 3:

- TLIA4057A Analyse, advise on and carry out integrated border clearance transactions, has been superseded by TLIX4036A Analyse, advise on and carry out integrated border clearance transactions.

Description

Rationale:

This qualification is designed for international freight forwarding job roles within the International Freight Forwarding Industry. Successful completion of the qualification will require competence in units of competency that relate to the job role requirements defined as aligned at AQF Level IV.

Pathways Information

Not Applicable

Licensing/Regulatory Information

Not Applicable

Entry Requirements

Not Applicable

Employability Skills Summary

Employability Skills Summary for

TLI41610 Certificate IV in International Freight Forwarding (Senior Operator)

The following table contains a summary of the employability skills as identified by the Transport and Logistics Industry for this qualification. This table should be interpreted in conjunction with the detailed requirements of each unit of competency packaged in this qualification. The outcomes described here are broad industry requirements that may vary depending on packaging options.

Employability Skill	Industry/enterprise requirements for this qualification include:
Communication	<ul style="list-style-type: none">• Use and implement communication systems and procedures used within international freight forwarding• Read and interpret relevant regulations, instructions, manuals, notices and signs applicable to their role within international freight forwarding• Speak clearly and directly on matters related to international freight forwarding• Listen to and interpret verbal information related to their role in relation to the freight forwarding industry• Complete and check documents as part of duties, including completion of relevant forms• Recognise and interpret non-verbal signs, signals and behaviour• Use relevant communication equipment.
Teamwork	<ul style="list-style-type: none">• Manage interpersonal conflicts that effect the operations of international freight forwarding• Assist in the resolution of any interpersonal conflicts that may arise during the operations of international freight forwarding• Avoid and prevent the harassment of others in the workplace• Collaborate with others in the course of the operations within international freight forwarding• Work with persons of different ages, gender, race, religion, political persuasion, etc.
Problem solving	<ul style="list-style-type: none">• Identify and solve or report problems arising within international freight forwarding operations• Recognise problems that may occur within international freight forwarding operations

and take appropriate action to report or resolve the problems within limits of responsibility

- Recognise hazards and risks in a range of international freight forwarding situations and take appropriate precautions.

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Initiative and enterprise

- Respond appropriately to any changes in equipment, standard operating procedures and the working environment
- Apply advanced product knowledge to take the initiative in completing urgent forwarding activities
- Manage complex forwarding projects using a combination of initiative, enterprise and product knowledge.

Planning and organising

- Manage operation and compliance of international freight forwarding regulations and legislative documentation
- Follow and apply operational and emergency plans, systems and procedures
- Comply with applicable customs and international freight forwarding regulations and codes of practice
- Follow and apply workplace security and safety management systems and safeworking requirements
- Collect and interpret information needed in the course of international freight forwarding within limits of responsibility
- Manage time of self and others within the job role of international freight forwarding.

Self management

- Interpret and apply applicable regulations and instructions
- Follow work plans and schedules
- Check own work performance.

Learning

- Participate in updating of own knowledge and skills required international freight forwarding, in response to any changes in the processes and equipment used in international freight forwarding.

Technology

- Operate equipment and tools required during the job role of international freight forwarding

- Follow and apply operational and servicing instructions for equipment used within international freight forwarding
- Follow and apply the applicable safeworking requirements and OH&S procedures when using international freight forwarding equipment and facilities.

Packaging Rules

Requirements for completion of the qualification:

A successful assessment outcome for a total of **13 units** of competency comprising

- **6 core units** listed below

plus

- **7 elective units** which may be taken from the elective units listed below, or may include up to **2 units** drawn with appropriate contextualisation from this Training Package, and/or from Certificate IV qualifications in other relevant endorsed Training Package or accredited course.

Core units:

Field	Unit
A Handling Cargo/Stock	TLIA5035A Manage international freight transfer
G Teamwork	TLIG3002A Lead a work team or group
I Customer Service	TLII4005A Market services and products to clients
	TLII4017A Develop freight customers
R Contract Procurement	TLIR4001A Monitor supplier performance
	TLIR4002A Source goods/services and evaluate contractors

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Elective units:

Field	Unit
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Field	Unit
A Handling Cargo/Stock	TLIA2009A Complete and check import/export documentation
	TLIA3010A Coordinate goods to bond premises
	TLIA4031A Consolidate freight
	TLIA4032A Organise transport of freight or goods
	TLIA2048A Carry out border clearance functions
	TLIA2049A Apply specialist permit requirements as part of customs broking activities
	TLIA3050A Apply GST legislation as part of customs broking activities
	TLIA4051A Carry out quarantine procedures
	TLIA4052A Carry out customs clearance practices
	TLIA3053A Carry out customs valuation
	TLIA3054A Classify commodities for the import and export of goods through customs
	TLIA4055A Classify complex commodities for the import and export of goods through customs
	TLIA4056A Carry out complex customs valuation
D Load Handling	TLID2003A Handle dangerous goods/hazardous substances
E Communication and Calculation	TLIE3002A Estimate/calculate mass, area and quantify dimensions
I Customer Service	TLII2006A Provide freight forwarding services to customers
	TLII3007A Provide freight forwarding information to customers
	TLII4016A Service freight customers
K Technology	TLIK2010A Use infotechnology devices in the workplace
L Resource Management	TLIL4010A Assess and confirm customer transport requirements
	TLIL5026A Manage export logistics
O Security	TLIO1002A Follow security procedures when

Field	Unit
	working with passengers and personnel
X Logistics	TLIX4036A Analyse, advise on and carry out integrated border clearance transactions.