Assessment Requirements for TLIX0019X Monitor digital supply chain services

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Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria on at least one occasion and includes

- collating and reviewing data for digital supply chain services
- confirming level of authority and assigned responsibilities
- determining industry standards, policies, procedures and processes for monitoring digital supply chain services
- documenting continuous improvement recommendations
- identifying stakeholder relationships, products and responsibilities
- identifying services used in the digital supply chain
- preparing and presenting reports
- using approved methods and tools to monitor digital chain supply services including:
  - compliance and non-compliance remediation
  - demand and inventory levels
  - Key Performance Indicators (KPIs)
  - logistics and deliveries
  - quality control
  - risks
  - security measures and vulnerabilities
- validating data collection methods and processes
- verifying quality control and compliance systems.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all the requirements of the elements and performance criteria and includes knowledge of

- continuous improvement principles
- data analysis
- data collection methods and tools
- industry standards and policies, procedures and processes for monitoring digital supply chain services

- Key Performance Indicators (KPIs)
- methods and tools for monitoring levels of demand, inventory, logistics, quality control, risks, vulnerabilities, compliance and security measures in digital supply chain services
- preparation and presentation of reports
- quality control and compliance systems
- remediation actions for non-compliance
- stakeholder relationships, products and responsibilities in digital supply chain services
- types of services used in digital supply chain.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations where it is appropriate to do so. Where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to a range of

- exercises, case studies or other simulations
- materials and tools including digital supply chain equipment used in industry
- documentation including organisational policies and procedures, industry standards, regulations, codes of practice, operational manuals and equipment specifications.

Links

Companion Volume Implementation Guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851