



Australian Government

TLIO2011 Provide revenue protection measures

Release: 1

TLIO2011 Provide revenue protection measures

Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to provide revenue protection measures during transport operations, in accordance with operational procedures.

It includes preparing for revenue protection activities and implementing revenue protection procedures.

Work is performed under some supervision, generally within a team environment. It involves the application of routine procedures and regulatory requirements when providing revenue protection measures.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

O – Security

Unit Sector

Not applicable.

Elements and Performance Criteria

Elements describe the essential outcomes.

1 Prepare for revenue protection activities

Performance criteria describe the performance needed to demonstrate achievement of the element.

1.1 Strategies to check customer ticketing are confirmed

1.2 Resources to implement ticket checks are arranged to suit anticipated passengers numbers

- 1.3 Queuing systems and barriers are set up to ensure ticket checks are comprehensive
 - 1.4 Staff are allocated to planned activities in accordance with organisational procedures and policy
 - 1.5 Staff are briefed on strategies for checking customer tickets
- 2 Implement revenue protection procedures**
- 2.1 Ticket checks are conducted against organisational requirements
 - 2.2 Fares are collected or infringement notices are issued
 - 2.3 Use of concession, special and privilege passes is monitored for compliance with organisational policies

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions can be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to TLIO2011A Provide revenue protection measures.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>