



Australian Government

TLIO1002 Follow security procedures when working with passengers and personnel

Release: 2

TLIO1002 Follow security procedures when working with passengers and personnel

Modification History

Release 2. This is the second release of this unit of competency in the TLI Transport and Logistics Training Package:

- Minor changes to unit Application
- Minor changes to Performance Criteria
- Minor changes to Performance Evidence
- Minor changes to Knowledge Evidence
- Minor changes to Assessment Conditions.

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to follow security procedures when working with passengers and personnel.

It includes checking and maintaining the security of passengers, workplace personnel and visitors; identifying and responding to security threats or situations; and completing all required security records.

Persons achieving competence in this unit will need to comply with the applicable security regulations and the relevant sections of a transport organisation's workplace security program and procedures.

Work is performed under some supervision generally within a team environment.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

O – Security.

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

1 Maintain security of passengers, workplace personnel and visitors

2 Identify a security threat or situation

3 Respond to a security threat or situation

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- 1.1** Security checks of passengers, workplace personnel and visitors are carried out in accordance with workplace security program and procedures, within limits of role and responsibilities
 - 1.2** Precautions and measures aimed at protecting the security of passengers, workplace personnel and visitors are followed in accordance with workplace security procedures and applicable security regulations
 - 1.3** Signs of suspicious behaviour from passengers, workplace personnel or visitors are recognised and reported promptly to designated personnel in accordance with workplace security procedures
 - 1.4** Breaches of security requirements for passengers, workplace personnel and visitors are reported promptly to designated personnel in accordance with workplace security procedures
- 2.1** Signs of security threats are recognised and investigated in accordance with workplace security procedures
 - 2.2** Security threat or situation is identified, assessed and reported promptly in accordance with workplace security procedures
 - 2.3** Implications of the security threat or situation are evaluated in accordance with workplace security procedures
 - 2.4** Relevant personnel are alerted to the security threat or situation, as required, in accordance with workplace security procedures
 - 2.5** Communications are maintained with relevant personnel to determine appropriate course of action
- 3.1** Response to an identified security threat or situation is in accordance with workplace security procedures, received instructions, regulatory requirements and emergency response plan

- 3.2 Security threats or incidents are handled appropriately in accordance with established response plan, within limits of responsibility and duty of care
- 3.3 Responsibilities are fulfilled in accordance with workplace security procedures and regulatory requirements
- 3.4 Assistance is provided in controlling the site prior to and following arrival of security and/or emergency services
- 3.5 Assistance is provided to other staff and emergency services personnel conducting an initial survey of the security threat or emergency scene
- 3.6 Directions of the controlling security and/or emergency authority are followed, and all possible assistance is provided in response to those directions

4 Maintain security records

- 4.1 Records of security checks and precautions are kept in accordance with workplace security procedures
- 4.2 Reports of security incidents or threats are completed in accordance with workplace security procedures

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions can be found in the TLI Transport and Logistics Training Package Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to TLIO1002A Follow security procedures when working with passengers and personnel.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>

