Australian Government

TLIO0005 Provide revenue protection measures

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to provide revenue protection measures during transport operations, in accordance with operational procedures.

It includes preparing for revenue protection activities and implementing revenue protection procedures.

Work is performed under some supervision, generally within a team environment. It involves the application of routine procedures and regulatory requirements when providing revenue protection measures.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

O – Security

Unit Sector

Rail sector

Elements and Performance Criteria

Elements describe the essential outcomes.	Performance criteria describe the performance needed to demonstrate achievement of the element.	
1 Prepare for revenue protection activities	1.1	Strategies to check customer ticketing are confirmed in a team briefing
	1.2	Resources to implement ticket checks are arranged to suit anticipated passenger numbers

	1.3	Strategies and techniques are set up to ensure ticket checks are comprehensive in accordance with workplace procedures
2 Implement revenue protection procedures	2.1	Ticket checks are conducted in accordance with workplace procedures
	2.2	Tickets are validated, or fares are collected or fare evasion is actioned in accordance with workplace procedures and/or legislation
	2.3	Use of concession, special and privilege passes is monitored in accordance with workplace procedures and/or legislation

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions can be found in the TLI Transport and Logistics Training Package Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to TLIO2011 Provide revenue protection measures.

Links

Companion Volume Implementation Guide - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851