



Australian Government

TLIL5071 Manage rail passenger operations

Release: 1

TLIL5071 Manage rail passenger operations

Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to manage rail passenger operations, in accordance with legislative, regulatory and organisational requirements.

It includes preparing to manage rail passenger operations, optimising rail passenger operations, incorporating rail passenger safety requirements into the organisational safety management system (SMS), and developing and implementing rail passenger emergency response procedures.

This unit can be applied to both metropolitan and regional passenger rail systems.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

L – Resource Management

Unit Sector

Not applicable.

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

1 Prepare to manage rail passenger operations

1.1 Goals of rail passenger operations are identified and explained

1.2 Principal factors involved in rail passenger operations are identified and outlined

- 1.3 Hazards are identified, risks are assessed and control measures are implemented
 - 1.4 Hardware, staff and information resources for rail passenger operations are identified and obtained
 - 1.5 Methods by which rail passenger operations can be measured are identified and implemented
 - 1.6 Australian and international standards used in rail passenger operations are identified, explained and followed
- 2 Optimise rail passenger operations**
- 2.1 Factors that contribute to optimal rail passenger operations are identified and explained
 - 2.2 Strategies for ensuring optimal rail passenger operations are maintained, are developed and implemented
 - 2.3 Methods by which optimal rail passenger operations can be measured are developed and applied
 - 2.4 Information and decision support systems that aid optimal rail passenger operations are identified, explained and used
- 3 Incorporate rail passenger safety requirements into organisational safety management system**
- 3.1 SMS elements that contribute to rail passenger operations are identified and explained
 - 3.2 Plans used to implement staff safeworking practices in passenger operations are identified and explained
 - 3.3 Communications protocols used to implement plans for safe passenger operations are identified, explained and applied
 - 3.4 Hardware equipment used in pro-active safe passenger operations is identified, explained, obtained and maintained
 - 3.5 Staff resources used in safe passenger operations are identified, explained and obtained
- 4 Develop and implement rail passenger emergency response**
- 4.1 Emergency equipment used in event response is confirmed and documented

procedures

- 4.2 Rail passenger emergency response procedures are communicated to relevant personnel in accordance with organisational policies and procedures
- 4.3 Post event reporting requirements are identified, explained and documented
- 4.4 Rail passenger emergency response training requirements are planned and actioned in accordance with organisational policies and procedures

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions can be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to TLIL5071A Manage rail passenger operations.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>