



Australian Government

TLIJ4009 Implement and monitor quality assurance systems

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Application

This unit involves the skills and knowledge required to implement and monitor quality assurance systems.

It includes planning for quality assurance activities, and carrying out and evaluating quality assurance procedures.

This unit applies to ensuring the quality of materials, resources and outputs, including final products, meet organisational specifications and standards.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

J – Quality

Unit Sector

Not applicable.

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

1 Plan for quality assurance activities

1.1 Products and services to be quality assured and required resources, are identified

1.2 Objectives of the quality assurance activities are determined and discussed with those responsible for carrying them out

- 1.3 Proposed methods and techniques to be applied are confirmed and implemented
- 2 Implement quality assurance procedures**
 - 2.1 Resources required to carry out the quality assurance plan efficiently and effectively are accessed
 - 2.2 Quality assurance activities are supported as required
 - 2.3 Quality of operations, services or products is monitored and adjusted as required to meet organisational specifications and standards
 - 2.4 Variations in the quality of operations, services or products from required standards are detected and reported in accordance with organisational procedures
 - 2.5 Problems that affect or could potentially affect quality are identified and solutions are posed and reported to relevant person
 - 2.6 Records are kept according to organisational quality assurance policy and procedures
- 3 Evaluate quality assurance procedures**
 - 3.1 Outcomes of implementing quality assurance procedures are evaluated against organisational specifications and standards
 - 3.2 Suggestions for improving quality assurance procedures are made in accordance with organisational policy and procedures
 - 3.3 Outcomes of the quality assurance activities are discussed with relevant parties and recommendations are made to ensure quality is maintained

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work

environment.

Non-essential conditions can be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to TLIJ4009A Implement and monitor quality assurance systems.

Links

Companion Volume implementation guides are found in VETNet -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>