



**Australian Government**

**Assessment Requirements for TLIJ4009  
Implement and monitor quality assurance  
systems**

**Release: 1**

# Assessment Requirements for TLIJ4009 Implement and monitor quality assurance systems

## Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

## Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- analysing and evaluating quality assurance processes, procedures and outcomes
- completing relevant documentation
- modifying activities depending on operational contingencies, risk situations and environments without compromising quality
- producing a quality assurance plan
- supporting others to maintain quality standards.

## Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- data analysis and evaluation methods
- organisational quality assurance system
- organisational services, products and resource requirements
- relevant organisational specifications and standards that require quality assured outcomes
- requirements for completing relevant documentation, such as checklists, schedules and internal audit reports
- typical defects that can occur and related action that can be taken
- various approaches to quality assurance and their strengths and limitations.

## Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include

requirements in the *Standards for Registered Training Organisations* current at the time of assessment.

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Assessment must occur in workplace operational situations or, where this is not available, in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment include:

- a range of relevant exercises, case studies and/or simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment currently used in industry
- applicable documentation including workplace procedures, regulations, codes of practice and operation manuals.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>